1 2 3	DRAFT FOR DISCUSSION ONLY UNIFORM ELECTRONIC TRANSACTIONS ACT
4 5 6 7 8 9	NATIONAL CONFERENCE OF COMMISSIONERS ON UNIFORM STATE LAWS
10 11 12 13 14 15	Draft August 15, 1997 UNIFORM ELECTRONIC TRANSACTIONS ACT With Notes
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1	PART 1
2	GENERAL PROVISIONS
3	SECTION 101. SHORT TITLE. This [Act] may be cited as The
4	Electronic Transactions Act.
5	SECTION 102. DEFINITIONS. In this [Act]:
6	(1) "Agreement" means the bargain of the parties in fact
7	as found in their language or records or terms in records to
8	which a party has manifested assent, or by implication from other
9	circumstances including course of performance, course of dealing
10	and usage of trade as provided in this [Act]. Whether an
11	agreement has legal consequences is determined by this [Act], if
12	applicable; otherwise by other applicable law.
13 14 15 16 17 18 19 20 21 22 23 24 25 26 27	Source: UCC Section 1-201(3). Reporter's Note: The concept of agreement remains relevant in the context of commercial transactions addressed by this Act, particularly in the context of contract formation. However, in the electronic arena actions taken by an individual may not amount to a "bargain in fact" yet still indicate acceptance of terms or records. Accordingly, the concept of manifestation of assent has been added to the definition of agreement. The constructional priority of the various components which may go into determining the agreement of the parties is set forth in Section 109, while substantive rules regarding the determination of the actual terms of an agreement (e.g., the battle of the forms) is left to other law (e.g., Section 2-207, Restatement (Second) Contracts Sections 33, 204 and 211). See, Manifestation of Assent Section 102(16).
28	(2) "Authenticate" means to identify the authenticating
29	party, adopt or accept a term or a record, or establish the
30	informational integrity of a record.
31 32 33 34	Source: Article 2B Draft Section 2B-102(a)(3). Reporter's Note: This is a simplified definition derived from Article 2B. The definition sets forth the multi-purpose effect of what it means to authenticate a record without specifying the

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manner in which one authenticates a record. The manner of authentication is found in the definition of signature and electronic signature, and is expanded in Section 204 regarding the effect of a signature.

At the May meeting the comment was made that authentication as defined in Article 2B and the prior models was circular in defining authentication as signing, and signing as authentication. Others questioned the need to define authenticate at all since it is not currently defined in the UCC and revised Article 5 determined not to define the term.

The definition of authenticate makes clear that when one "signs" a writing "with present intent to authenticate", the unstated assumption is that one intends to identify oneself as the signer, indicate agreement or adoption of the terms in the writing, and verify the integrity of the contents of that which is signed. Of course, the signer can indicate that only 1 or 2 of these purposes was intended. However, this definition, and the provisions in Section 204, are intended to make clear the norm when one "signs" a record.

In this draft a recurring theme will be an attempt to demonstrate and establish the legal equivalence of electronic records and signatures with current understandings of writings and signatures in the paper environment. This approach is consistent with the premise that records and signatures should be effective regardless of the media in which they appear or are communicated.

Concern has been expressed that the use of the term authenticate in the rules of evidence may create confusion with the defined term in this Act and other commercial statutes such as Article 2B. Professor Leo Whinery, Reporter for the revision of the Uniform Rules of Evidence, advised me that the Evidence drafting committee has not yet addressed the issue of authentication. I have provided Professor Whinery with a copy of this draft, and will be working with him to resolve any conflicts or potential confusion. For the present, the Drafting Committee should consider whether an alternative term (e.g., confirm, validate) should be used in place of "authenticate" in this Act.

- (3) "Automated transaction" means a transaction formed or performed, in whole or in part, by electronic records in which the records of one or both parties will not be reviewed by an individual as an expected step in forming a contract or performing under an existing contract.
- Source: Article 2B Draft Section 2B-102(a)(18).

 Reporter's Note: This is essentially the definition of
 "Electronic transaction" appearing in Article 2B. The term has been changed to "automated transaction" for clarity and to avoid

confusion in light of the title of this Act as the "Electronic Transactions Act."

As with electronic agents, this definition addresses the circumstance where electronic records may result in action or performance by a party although no human review of the electronic records is anticipated. Section 401(c) provides specific contract formation rules where one or both parties do not review the electronic records.

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- "Computer Program" means a set of statements or (4) instructions to be used directly or indirectly to operate an information processing system in order to bring about a certain result. The term does not include any information created or communicated as a result of the operation of the system.
- Source: Article 2B Draft Section 2B-102(a)(5).
- 16 Reporter's Note: This definition is from Article 2B. 17 is used principally with respect to the definition of "electronic
- agent" and "information." Questions were raised at the May 18
- 19 meeting regarding its necessity. Is it a necessary definition?
- 20 Is it an accurate definition?
- 21 "Conspicuous" means so displayed or presented that a 22 reasonable individual against whom or whose principal it operates
- 23 ought to have noticed it. A term is conspicuous if it is:
- 2.4 a heading in all capitals (e.g., NON-NEGOTIABLE (A)
- 25 BILL OF LADING) equal or greater in size to the surrounding text;
- 26 language in the body or text of a record or (B)
- display in larger or other contrasting type or color than other 27
- 28 language;
- 29 (C) a term prominently referenced in the body or
- 30 text of an electronic record or display which can be readily
- 31 accessed from the record or display;

1	(D) language so positioned in a record or display
2	that a party cannot proceed without taking some additional action
3	with respect to the term or the reference; or
4	(E) language readily distinguishable in another
5	manner.
6	In the case of an electronic record intended to evoke a response
7	without the need for review by an individual, a term is
8	conspicuous if it is in a form that would enable a reasonably
9	configured electronic agent to take it into account or react to
10	it without review of the record by an individual
11 12 13 14 15	Source: Article 2B Draft Section 2B-102(a)(7). Reporter's Note: This definition has been retained in the event the Drafting Committee determines the need for special consumer rules. The definition has been modified for clarity by placing the reference to electronic records which are not intended to be reviewed in a separate sentence at the end.
17	(6) "Consumer" means an individual who, at the time of
18	entering into a transaction does so primarily for personal,
19	family, or household purposes. [The term does not include a
20	person that enters into a transaction primarily for profit

making, professional, or commercial purposes, including
agricultural, investments, research, and business and investment
management, other than management of an ordinary person's
personal or family assets.]

Source: Article 2B Draft Section 2B-102(a)(8).

Reporter's Note: This definition has been modified to eliminate the specific licensing context of Article 2B. It has also been broadened to cover any transaction entered into by a person in a consumer capacity. The bracketed language appears in Article 2B. Query whether it is necessary?

1 (7) "Contract" means the total legal obligation which 2 results from the parties' agreement as affected by this [Act] as 3 supplemented by other applicable rules of law.

Source: UCC Section 1-201(11).

(8) "Electronic" means electrical, digital, magnetic, optical, electromagnetic, or any other form of technology that includes capabilities similar to these technologies.

Source: Article 2B Draft Section 2B-102(15).

Reporter's Note: This definition serves to assure that the Act will be applied broadly as new technologies develop. While not all technologies listed a technically "electronic" in nature (e.g., optical fiber technology), the need for a recognized, single term warrants the use of "electronic" as the defined term. Query whether the definition is broad enough?

(9) "Electronic agent" means a computer program or other electronic or automated means used, selected, or programmed by a party to initiate or respond to electronic records or performances in whole or in part without review by an individual.

Source: Article 2B Draft Section 2B-102(a)(17).

Reporter's Note: An electronic agent, as a computer program or other automated device employed by a person, is a tool of that person. As a general rule, the employer of a tool is responsible for the results obtained in the use of that tool since the tool has no independent volition of its own. However, an electronic agent by definition is capable, within the parameters of its programing, of initiating, responding or interacting with other parties or their electronic agents once it has been activated by a party, without further attention of that party. This draft contains provisions dealing with the efficacy of, and responsibility for, actions taken and accomplished by electronic agents in the absence of human intervention.

While this Act proceeds on the paradigm that an electronic agent is capable of performing only within the technical strictures of its preset programing, it is conceivable that, within the useful life of this Act, electronic agents may be created with the ability to act autonomously, and not just automatically. That is, through developments in artificial intelligence, a computer may be able to "learn through experience, modify the instructions in their own programs, and even devise new instructions." Allen and Widdison, "Can Computers

Make Contracts?" 9 Harv. J.L.&Tech 25 (Winter, 1996). At such time as this may occur, "Courts may ultimately conclude that an electronic agent is equivalent in all respects to a human agent..." Article 2B-102, Reporter's Note 10.

(10) "Electronic record" means a record stored, generated, received, or communicated by electronic means for use by, or storage in, an information system or for transmission from one information system to another.

Source: Article 2B Draft Section 2B-102(a)(17); Illinois Model Section 103(7).

Reporter's Note: An electronic record is a subset of the broader defined term "record." Unlike the term "electronic message" used in Article 2B, the definition is not limited to records intended for communication, but extends to any information contained in an electronic medium. It is also used in this Act as a limiting definition in those provisions in which it is used.

(11) "Electronic signature" means [letters, characters, numbers, or other] symbols in electronic form, attached to or logically associated with an electronic record, executed or adopted by a party with present intent to authenticate the electronic record.

Source: UCC Section 1-201(39); Illinois Model Section 103(8). Reporter's Note: As with electronic record, this definition is a subset of the broader defined term "signature" which is substantially the definition set forth in UCC Section 1-201(39). The purpose of the separate definition is principally one of clarity in extending the definition of signature to the electronic environment. Query whether the bracketed language is necessary for clarity?

It would be possible to rely solely on the UCC definition which provides that a signature includes "any symbol executed or adopted by a party with present intention to authenticate a writing." However, as with the concept of authentication, certain assumptions attach to the extant definition. For example, it is assumed that the symbol adopted by a party is attached to or located somewhere in the same paper that is intended to be authenticated. These tangible manifestations do not exist in the electronic environment, and accordingly, this definition expressly provides that the symbol must in some way be linked to, or associated with, the electronic record being

authenticated. This linkage is consistent with the regulations promulgated by the Food and Drug Administration. 21 CFR Part 11 (March 20, 1997).

An electronic signature includes any symbol adopted by a party, so long as the requisite intent to authenticate the electronic record is present. Accordingly a digital signature utilizing public key encryption technology would qualify, as would the mere appellation of one's name at the end of an e-mail message - so long as in each case the party applied the symbol with the intention to authenticate the electronic record with which it was associated. It is the adoption of the symbol with intention to authenticate that is controlling. See Parma Tile Mosaic & Marble Co. v. Estate of Short, 87 NY2d 524 (1996) where it was held that the automatic imprint of a firm name, programmed into a fax machine, was not a sufficient signature because of the absence of any intention to authenticate each document sent over the fax.

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- 19 (12) "Good faith" means honesty in fact and the
 20 observance of reasonable commercial standards of fair dealing.
- 21 Source: Article 2B Draft Section 2B-102(a)(20).
- 22 (13) "Information" means data, text, images, sounds,
- codes, computer programs, software, databases, and the like.
- 24 Source: Article 2B Draft Section 2B-102(a)(22); Illinois Model
- 25 Section 103(10).
- 26 (14) "Information system" means a system for generating,
- 27 sending, receiving, storing or otherwise processing information,
- 28 including electronic records.
- 29 **Source:** Uncitral Model Article 2(f).
- 30 Reporter's Note: This term is used in the definition of
- 31 electronic record and in Section 404 regarding the time and place
- 32 of receipt of an electronic record. Query the accuracy and
- 33 completeness of this definition?
- 34 (15) "Manifest of Assent" means that a party or its
- 35 electronic agent has signed or otherwise clearly indicated that a
- 36 record or term in a record has been adopted or accepted by the
- 37 party or its electronic agent. A party or its electronic agent

manifests assent by engaging in affirmative conduct or operations 1 2 with actual knowledge of the terms or after having an opportunity 3 to review the terms, and with the opportunity to decline to sign or engage in the conduct. A manifestation of assent to a record or term in a record does not result merely by retention of the record or term without objection by the party or its electronic agent. If assent to a particular term in addition to assent to a 8 record is required, action taken by a party or its electronic 9 agent does not manifest assent to that term unless there was an opportunity to review the term and the action taken relates 10 11 specifically to that term.

Source: Article 2B Draft Section 2B-112(a-c).

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Reporter's Note: Derived from Article 2B, this term, together with the term "opportunity to review," is critical in determining what constitutes the agreement of parties when that agreement is formed electronically. Because of the nature of electronic media, it may well be the case that a party does not deal with a human being on the other side of a transaction.

In an electronic environment where computers are often preprogrammed and operate without human review of the operations in any particular, discreet transaction, it is not always the case that two humans have reached a "bargain in fact," i.e., a "meeting of the minds." Rather, the agreement is often the result of one party or its electronic agent manifesting assent to terms or records presented to it on a "take it or leave it (i.e., exit)" basis, similar to the presentation of a standard form document in the paper environment.

The situations where parties participate in detailed negotiations leading to the formation of an integrated contract setting forth all the terms to which both parties have agreed are largely limited to transactions involving large amounts. Even outside the electronic environment, the use of pre-printed standard forms has supplanted detailed negotiations in many small amount transactions. Accordingly the concept of manifestation of assent to a record or terms of a record has supplemented the notion of actual agreement in determining that to which the parties have agreed to be bound (See Restatement (Second) Contracts Section 211, UCC Section 2-207).

Even in an electronic environment it remains possible to negotiate to agreement. In such a case, if parties engage in e-mail correspondence which results in a classic offer and

acceptance of the terms (and only the terms) set forth in the correspondence, the electronic signatures appended to the e-mail messages serve to authenticate the records and result in contract formation. This is the case since an electronic signature, by definition, is made with intent to authenticate the record.

Contrasted with such a negotiated electronic contract is the situation where one calls up a provider on the Internet. The person determines to purchase the goods or services offered and is walked through a series of displayed buttons requesting the purchaser to agree to certain terms and conditions in order to obtain the goods and services. With each click on screen, the purchaser is indicating assent to that term in order to obtain the desired results. So long as the action of clicking in each case relates to a discreet term, or follows the full presentation of all terms, the actions of the purchaser can be said to clearly indicate assent to the terms available for review. As with the exchange of standard paper forms, there is no requirement that the terms be read before the on screen click occurs, so long as they were available to be read. Indeed, in such a scenario the problem of additional and conflicting terms which have so confused courts in the battle of the forms is not present.

Accordingly, the concept of manifesting assent has been included in the term "agreement" in this Act.

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(16) "Merchant" means a person that is a professional in the business involved in the transaction, that by occupation purports to have knowledge or skill peculiar to the practices involved in the transaction, or to which knowledge or skill may be attributed by the person's employment of an agent or broker or

other intermediary that purports to have the knowledge or skill.

31 Source: Article 2B Draft Section 2B-102(a)(30). 32 Reporter's Note: This definition has been modifi

Reporter's Note: This definition has been modified to eliminate the specific licensing context of Article 2B. It has been retained in this draft in the event particular consumer rules are ultimately included.

(17) "Notify" means to communicate, or make available, information to another person in a form and manner as appropriate or required under the circumstances.

Source: Illinois Model Section 103(22).

Reporter's Note: As with the definition of receive, a notice sent to a party must be in a proper format to permit the recipient to use and understand the information. For example, sending a

- message notice to a recipient in the United States in Chinese would not suffice to notify the recipient of the content of the message, in the absence of proof that the recipient understood Chinese. Similarly, sending a notice in WordPerfect 7.0 may not be appropriate when many people do not have the capability to convert from that format. In such a case, a more universal format such as ASCII would be required.
- 8 (18) "Opportunity to Review" means that a record or a
 9 term of a record is made available in a manner designed to call
 10 it to the attention of the party and to permit review of its
 11 terms or to enable an electronic agent to react to the record or
 12 term.
- 13 Source: Article 2B Draft Section 2B-113(a).
- 14 Reporter's Note: See Reporter's Note to Manifest Assent, supra.
- 15 (19) "Organization" means a person other than an
- 16 individual.
- 17 **Source:** UCC Section 1-201(28).
- Reporter's Note: This is the standard Conference formulation for this definition.
- 20 (20) "Person" means an individual, corporation, business 21 trust, estate, trust, partnership, limited liability company,
- association, joint venture, [government, governmental
- 23 subdivision, agency or instrumentality,] or any other legal or
- 24 commercial entity.
- 25 **Source:** UCC Section 1-201(30).
- 26 **Reporter's Note:** This is the standard Conference formulation for this definition.
- 28 (21) "Receive," with respect to an electronic record,
 29 means that the electronic record has entered an information
 30 system in a form capable of being processed by a system of that

- 1 type and the recipient uses or has designated that system for the
- 2 purpose of receiving such records or information.
- 3 Source: Article 2B Draft Section 2B-102(a)(34).
- 4 Reporter's Note: This definition only addresses receipt of
- 5 electronic records. Receipt in this context requires both that
- 6 the record be sent to a designated or known system of the
- 7 recipient, and that the record be in a format which can be
- 8 processed by that system. The burden of assuring the form is
- 9 processable by the receiving system is on the sender. See
- 10 comment to Notify.
- 11 (22) "Record" means information that is inscribed on a
- tangible medium or that is stored in an electronic or other
- medium and is retrievable in perceivable form.
- 14 Source: Article 2B Draft Section 2B-102(a)(35).
- 15 Reporter's Note: This is the standard Conference formulation for
- 16 this definition.
- 17 (23) "Rule of law" means a statute, regulation,
- ordinance, common-law rule, court decision, or other law relating
- 19 to commercial or governmental transactions enacted, established,
- or promulgated by this State , or any agency, commission,
- 21 department, court, other authority or political subdivision of
- this State.
- 23 Source: Oklahoma Model Section II.F; Illinois Model Section
- 24 103(19).
- 25 Reporter's Note: The definition is drafted broadly with the
- 26 single limitation of laws relating to commercial and governmental
- transactions, consistent with the Scope of the Act.
- 28 "Security procedure," with respect to either an
- 29 electronic record or electronic signature, means a commercially
- 30 reasonable procedure or methodology, established by agreement,
- 31 mutually adopted by the parties, or otherwise established to be a
- 32 commercially reasonable procedure, for verifying (I) the identity
- 33 of the sender, or source, of an electronic record, or (ii) the

- 1 integrity of, or detecting errors in, the transmission or
- 2 informational content of an electronic record. A security
- 3 procedure may require the use of algorithms or other codes,
- 4 identifying words or numbers, encryption, callback or other
- 5 acknowledgment procedures, key escrow, or any other procedures
- 6 that are reasonable under the circumstances.
- 7 Source: UCC Section 4A-201; Article 2B Draft Section 2B-110(a);
- 8 Illinois Model Section 103(21); Oklahoma Model Section III.B.2.
- 9 Reporter's Note: This is a new definition derived from the
- sources indicated. The two key aspects of the procedure are to
- identify the sender and assure the informational integrity of the
- 12 record. The definition does not identify any particular
- technology but relies on the concept of commercial
- reasonableness. This permits the use of procedures which the
- parties select or which otherwise are appropriate in light of all
- 16 the surrounding circumstances relating to a given transaction.
- 17 It permits the greatest flexibility among the parties and allows
- 18 for future technological development.
- 19 (25) "Signature" includes any symbol executed or adopted
- 20 by a person with a present intent to authenticate a record.
- 21 **Source:** UCC Section 1-201(39).
- 22 Reporter's Note: This definition reflects the current UCC
- definition. As noted, the definition of electronic signature is
- 24 a subset of this definition.
- 25 (26) "State agency" means any executive, legislative or
- 26 judicial agency, department, board, commission, authority,
- institution, or instrumentality of this State or of any county,
- 28 municipal or other political subdivision of this State.
- 29 **Source:** New.
- Reporter's Note: This definition is required as a result of the
- expanded scope of the Act to cover governmental transactions.
- 33 (27) "Transferable record" means a record, other than a
- writing, that is an instrument or chattel paper under Article 9

- 1 of the [Uniform Commercial Code] or a document of title under
- 2 Article 1 of the [Uniform Commercial Code].
- 3 Source: Oklahoma Model Section II.H.
- 4 Reporter's Note: This definition is necessary in the event the
- 5 Drafting Committee decides to retain the applicability of this
- 6 Act to such records. See Section 406.
- 7 (28) "Writing" includes printing, typewriting, or any
- 8 other reduction to tangible form. "Written" has a corresponding
- 9 meaning.
- 10 **Source:** UCC Section 1-201(46).
- 11 Reporter's Note: This definition reflects the current UCC
- 12 definition.
- 13 **SECTION 103. PURPOSES.** The underlying purposes of this Act
- 14 are
- a) to facilitate and promote commerce and governmental
- transactions by validating and authorizing the use of electronic
- 17 records and electronic signatures;
- b) to eliminate barriers to electronic commerce and
- 19 governmental transactions resulting from uncertainties relating
- 20 to writing and signature requirements;
- 21 c) to simplify, clarify and modernize the law governing
- 22 commerce and governmental transactions through the use of
- 23 electronic means:
- d) to permit the continued expansion of commercial and
- 25 governmental electronic practices through custom, usage and
- 26 agreement of the parties;
- e) to promote uniformity of the law among the states (and
- worldwide) relating to the use of electronic and similar

1	technological means of effecting and performing commercial and
2	governmental transactions;
3	f) to promote public confidence in the validity,
4	integrity and reliability of electronic commerce and governmental
5	transactions; and
6	g) to promote the development of the legal and business
7	infrastructure necessary to implement electronic commerce and
8	governmental transactions.
9 10 11 12 13 14 15 16 17 18 19 20 21	Sources: Illinois Model Section 102; UCC Section 1-102(2). Reporter's Note: This section is compiled from purposes set forth in the sources. It is intended to direct Courts in construing the Act to permit flexibility in addressing new technologies as they arise. Despite an admonition from members of the Style Committee that purpose clauses are to be avoided because they cause mischief by creating uncertainty as to the substantive provisions of the Act, this section has been retained in light of the Drafting Committee's sense that it is appropriate for this Act. The purposes can be relegated to comment if the Drafting Committee believes that is more appropriate.
22	SECTION 104. SCOPE. Except as otherwise provided in Section
23	105, this Act applies to records generated, stored, processed,
24	communicated or used for any purpose in any commercial or
25	governmental transaction.
26 27 28 29 30 31	Source: New. Reporter's Note: The purpose of this Act is to validate and effectuate electronic records and electronic signatures used in any commercial or governmental transaction. The idea of a commercial transaction is to be broadly understood. In a footnote, the Uncitral Model Law provides that
32 33	The term "commercial" should be given a wide interpretation so as to cover matters arising from all relationships of a

or exchange of goods or services; distribution agreement;

commercial representation or agency; factoring; leasing;

commercial nature, whether contractual or not. Relationships of a commercial nature include, but are not limited to, the

following transactions: any trade transaction for the supply

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construction of works; consulting; engineering; licensing; investment; financing; banking; insurance; exploitation agreement or concession; joint venture and other forms of industrial or business cooperation; carriage of goods or passengers by air, sea, rail or road.

At the May meeting the Drafting Committee expressed strong reservations about applying this Act to all writings and signatures, as is contemplated in the Illinois, Massachusetts and other models. The requirement of a global search and replace in state legislation was considered too burdensome and was believed would jeopardize the ability to obtain broad (never mind uniform) enactment of this Act. Nonetheless there was sentiment among the observers for just such a broad, all encompassing Act. This draft adopts a compromise position consistent with the Uncitral Model Law.

Consistent with the expanded scope of the Act approved by the Scope and Program Committee this summer, the scope has been expanded to cover governmental transactions. Since the circumstances under which any given State may wish, or be able to adopt electronic means of conducting its business, this Act simply provides authority for state entities to adopt the means to go electronic. Part 5 authorizes state entities to adopt rules and regulations to implement electronic transactions.

Query for the Drafting Committee: Is it sufficient to leave the scope of commercial transactions and governmental transactions to commentary, or should the Act set forth specific definitions for these terms?

Section 105 sets forth a preliminary list of transactions which would not be covered by this Act. Furthermore, the specific provisions relating to writings and signatures include subsections identifying areas which would not be affected by those provisions.

SECTION 105. TRANSACTIONS SUBJECT TO OTHER LAW.

- (a) [Unless otherwise expressly agreed by the parties,] This
 [Act] does not apply to the extent that a transaction is governed
 by:
- 37 (1) rules of law relating to the creation or execution of 38 a will;
 - (2) rules of law relating to the transfer, deposit or withdrawal of money or financial credit;

1	(3) rules of law relating to the creation, performance or
2	enforcement of an indenture, declaration of trust or power of
3	attorney;
4	(4) rules of law relating to the conveyancing of real
5	property;
6	(5) [OTHER]
7	(b) A transaction subject to this [Act] is also subject to:
8	(1) any applicable rules of law relating to consumer
9	protection;
10	(2) [OTHER].
11	(c) In the case of a conflict between this [Act] and a rule
12	of law referenced in subsection (b), such rule of law governs.
13 14 15 16 17 18	Source: Article 2 Draft Section 2-104 (July 1997 Draft); Oklahoma Model Sections III.B and IV.D. Reporter's Note: Subsection (a) lists those transactions which are excluded from the operation of this Act. Query whether parties should be able to opt into the Act? What other transactions should be totally excluded? Should there be a provision, as in the Oklahoma Model, which excludes
20 21 22 23 24	any rule of law which expressly prohibits the use of a record other than a writing to convey information The mere requirement in a rule of law that such information be "in writing" shall not be sufficient to satisfy the requirement of an express prohibition.
25 26 27 28 29 30 31 32 33 34	The Oklahoma Bankers Model includes a similar exclusion relating to signatures. The question is whether such exclusions can be left to the states to adopt by amendment to existing legislation, considering that existing legislation would not be more specific than requiring transactions to be "in writing," and therefore would not be covered by the exclusion in any event. Subsections (b) and (c) take a less exclusionary approach. They simply highlight those transactions (for now limited to consumer transactions) where conflicts are to be resolved in favor of the other source of law.
35	SECTION 106. VARIATION BY AGREEMENT. (a) As between parties

involved in generating, storing, sending, receiving, or otherwise

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- 1 processing or using electronic records or electronic signatures,
- 2 and except as otherwise provided, the provisions of this [Act]
- 3 may be varied by agreement.
- 4 (b) The presence in certain provisions of this [Act]
- of the words "unless otherwise agreed" or words of similar import
- does not imply that the effect of other provisions may not be
- 7 varied by agreement under subsection (a).
- 8 (c) This [Act] does not, nor shall it be construed
- 9 to, require that information or signatures be created, stored,
- 10 transmitted, or otherwise used or communicated by electronic
- 11 means or in electronic form.
- 12 Source: UCC Section 1-102; Illinois Model Section 104.
- 13 Reporter's Note: Given the principal purpose of this Act to
- 14 validate and effectuate the use of electronic media in commercial
- and governmental transactions, it is important to preserve the
- ability of the parties to establish their own requirements
- 17 concerning the method of generating, storing and communicating
- 18 with each other. This Act affects substantive rules of contract
- 19 law in only limited ways (See especially Part 4). Even in those
- 20 cases, the parties remain free to alter the timing and effect of
- 21 their communications.

22 **SECTION 107. APPLICABLE LAW.**

- 23 (a) An agreement by parties to a transaction governed in
- 24 whole or in part by this [Act] that their rights and obligations
- 25 with respect are to be determined by the law of this state or
- another state or country is effective, whether or not the
- transaction bears a reasonable relation to that state or country,
- 28 unless:
- 29 (1) the transaction is a consumer transaction and
- 30 that state or country is neither

1		(A) t	the s	state	or	counti	ry in	which	the	cons	sum	er
2	resides at the	time	the	trans	sact	ion be	ecomes	enfor	ceab	ole d	or	will
3	reside within 3	0 day	s th	nereaf	ter	nor						

- (B) the state or country in which, pursuant to the contract establishing the transaction, the goods, services, or other consideration flowing to the consumer are to be received by the consumer or a person designated by the consumer;
- 8 (2) the law of that state or country is contrary to a
 9 fundamental public policy of the state or country whose law would
 10 govern if the parties had not selected the governing law by
 11 agreement; or
 - (3) the agreement of the parties selects the law of a country other than the United States and the transaction does not bear a reasonable relationship to a country other than the United States.

16 SUBSECTION (B) ALTERNATIVE 1

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17 (b) If subsection (a) does not apply or the agreement of 18 the parties under subsection (a) is ineffective, this [Act] 19 applies to transactions bearing an appropriate relation to this 20 state.

21 SUBSECTION (B) ALTERNATIVE 2

(b) If subsection (a) does not apply or the agreement of the parties under subsection (a) is ineffective, the law determining the rights and obligations of parties with respect to any aspect of a transaction governed by this [Act] is the law that would ordinarily be selected by application of this state's

conflict of laws principles[; provided, however, that if
application of such principles to a transaction that is not a
consumer transaction would result in the unenforceability of all
or part of an agreement that is enforceable under the law of this
state, the law governing those rights and obligations is the law
of this state unless the transaction does not bear an appropriate
relationship to this state].

Source: Article 1 Draft Section 1-302; UCC Section 1-105(1). Reporter's Note: Subsection (a) gives wide flexibility to the parties in choosing the law applicable to their transaction. The only limits placed on party autonomy in this regard relate to 1) consumer transactions, 2) where the choice would result in the violation of a fundamental public policy of the forum state, and 3) in the international context, where the law of a country with no reasonable relation to the transaction is selected.

Alternative 1 Subsection (b) adopts the so-called "imperial clause" found in the last sentence of current UCC Section 1-105(1). The intention of including such a clause in this Act is similar to the purpose of originally adopting the clause in the UCC - to encourage broad, uniform enactment of this Act. In addition, such a clause would give greater protection to transactions conducted electronically.

Alternative 2 Subsection (b) sets forth the proposed revision of Article 1. The April draft proposes a conflict of laws rule, i.e., the applicable law is that designated by the State's conflict of law rules. The bracketed language provides an exception where the law which would otherwise be chosen would invalidate the transaction which would not be invalid under the law of the state applying its conflict of laws rules.

exclusive judicial forum. However, in a consumer contract the choice is not enforceable if the chosen jurisdiction would not otherwise have jurisdiction over the consumer, the consumer did not have adequate notice of the choice of forum term and the choice [is fundamentally unfair to] and [unreasonably burdens] the consumer. A choice of forum in a term of an agreement is not exclusive unless the agreement expressly so provides.

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Uniform Law Source: Article 2B Draft Section 2B-107.

Reporter's Note: The following Notes are from the Article 2B Reporter's Note to that section.

Selected Issue:

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a. Should the choice of forum be validated in Internet transactions, independent of the consumer or other issue under the rationale in Cruise Lines?

Reporter's Notes:

- 1. This section deals with choice of an exclusive judicial forum. It does not cover contract terms that **permit** litigation to be brought in a designated jurisdiction, but do not require Although earlier case law viewed forum choices that result. with some disfavor, the trend of modern case law enforces choice of forum clauses, even if in standard form contracts, so long as enforcement does not unreasonably disadvantage a party. Since 1972, courts have shown an increasing willingness to enforce this type of contract provision, subject to due process restrictions. See Bremen v. Zapata Offshore Co., 407 U.S. 1, 10 (1972) (choice of forum clauses are "prima facie valid"). This case law does not differentiate between standard form and nonstandard contracts. See Carnival Cruise Lines, Inc. v. Shute, 111 S.Ct. 1522 (1991). However, constitutional concerns about fairness and notice may provide a limiting role. Thus, the US Supreme Court held that a choice of arbitration under New York law in a standard form contract could not be enforced to apply New York law prohibiting punitive damage awards in arbitration where that substantive effect was not highlighted or brought to the affected party's attention. Similarly, some courts hold such clauses to be unenforceable where they impinge on concepts of fundamental unfairness. See also Perkins v. CCH Computax, Inc., 106 N.C. App. 210, 415 S.E.2d 755 (1992); Lauro Lines v. Chasser, 490 U.S. 495 (1989); Sterling Forest Assocs., Ltd. v. Barnett-Range Corp., 840 F.2d 249 (4th Cir. 1988).
- 2. The importance of choice of forum provisions transactions in modern cyberspace was highlighted by a series of cases involving jurisdictional issues on Internet and related online environments. See, e.g., CompuServe Patterson, 89 F.3d 927 (6th Cir. 1996). (allowing jurisdiction of Texas provider in Ohio because of contract contacts with Ohio online provider). The Supreme Court enforced a choice of forum in a standard form contract even though the choice effectively denied a consumer the ability to defend the contract and the choice was contained in a non-negotiated form and not presented to the consumer until after the tickets had been purchased. See Carnival Cruise Lines, Inc. v. Shute, 111 S.Ct. 1522 (1991). [Language in the syllabus of the decision has] relevance to Internet contracting...:
 - [I]t would be entirely unreasonable to assume that a cruise passenger would or could negotiate the terms of a forum clause in a routine commercial cruise ticket

form. Nevertheless, including a reasonable forum clause in such a form well may be permissible for several reasons. Because it is not unlikely that a mishap in a cruise could subject a cruise line to litigation in several different fora, the line has a special interest in limiting such fora. Moreover, a clause establishing ex ante the ... forum has the salutary effect of dispelling confusion as to where suits may be brought... Furthermore, it is likely that passengers purchasing tickets containing a forum clause ... benefit in the form of reduced fares reflecting the savings that the cruise line enjoys....

End of Article 2B Reporter's Note.

Recognizing the prima facie validity of forum selection clauses following Bremen, this section approves forum selection clauses generally, with separate protections in the consumer context. The protections are based on common sense (if the forum would otherwise jurisdiction, the forum clause is irrelevant), considerations outlined in Carnival Cruise Lines and subsequent cases (adequate notice and fundamental fairness). In Carnival Cruise Lines the Supreme Court was concerned with bad faith and overreaching by the party imposing the clause and the possibility that a party might be effectively denied an opportunity to litigate a meritorious claim. It is to be noted that in Carnival Cruise Lines the Supreme Court concluded that the party against whom the clause operated had not satisfied the "heavy burden of proof" necessary to set aside the clause on the ground of inconvenience.

The standards of fundamental unfairness and unreasonable burden are different formulations of essentially the same concerns expressed by the courts. These concerns relate to (1) fraud, undue influence and overwhelming bargaining power, (2) whether a selected forum is so inconvenient as to deprive a party of its day in court and (3) whether enforcement of the clause would violate a strong public policy of the forum in which suit is brought. See Bonny v. Society of Lloyd's, 3 F.3d 156 (7th Cir., 1993).

SECTION 109. APPLICATION AND CONSTRUCTION. This [Act] must be liberally construed and applied consistently with commercially reasonable practices under the circumstances and to promote its underlying purposes and policies.

Source: UCC Section 1-102.

SECTION 110. COURSE OF PERFORMANCE, COURSE OF DEALING, AND USAGE OF TRADE.

- 3 (a) A "course of performance" is a sequence of conduct 4 between the parties to a particular transaction that exists if:
- 5 (1) the agreement of the parties with respect to the 6 transaction involves repeated occasions for performance by a 7 party;
 - (2) that party performs on one or more occasions; and
 - (3) the other party, with knowledge of the nature of the performance and opportunity for objection to it, accepts the performance or acquiesces to it without objection.
 - (b) A "course of dealing" is a sequence of previous conduct between the parties to a particular transaction that is fairly to be regarded as establishing a common basis of understanding for interpreting their expressions and other conduct.
 - (c) A "usage of trade" is any practice or method of dealing having such regularity of observance in a place, vocation or trade as to justify an expectation that it will be observed with respect to the transaction in question. The existence and scope of such a usage are to be proved as facts. If it is established that such a usage is embodied in a trade code or similar record the interpretation of the record is a question of law.
 - (d) A course of performance or course of dealing between the parties or usage of trade in the vocation or trade in which they are engaged or of which they are or should be aware is relevant in ascertaining the meaning of the parties' agreement, may

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- give particular meaning to specific terms of the agreement, and may supplement or qualify the terms of the agreement. A usage of trade applicable where only part of the performance under the agreement is to occur may be so utilized as to that part of the performance.
 - (e) The express terms of an agreement, terms with respect to which a party has manifested assent, and any applicable course of performance, course of dealing or usage of trade shall be construed wherever reasonable as consistent with each other. If such a construction is unreasonable:
- 10 (1) express terms prevail over terms with respect to
 11 which either party has manifested assent, course of performance,
 12 course of dealing, and usage of trade;
- 13 (2) terms with respect to which either party has
 14 manifested assent prevail over course of performance, course of
 15 dealing, and usage of trade;
- 16 (3) course of performance prevails over course of dealing and usage of trade; and
- 18 (4) course of dealing prevails over usage of trade.
- 19 (f) Evidence of a relevant usage of trade offered by one 20 party is not admissible unless that party has given the other party 21 such notice as the court finds sufficient to prevent unfair 22 surprise to the latter.
- 23 **Source:** Article 1 Draft Section 1-304.

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- 24 Reporter's Note: This section follows the existing priority of
- construction found in UCC Sections 1-205 and 2-208. In addition,
- the priority to be given terms with respect to which either party

has manifested assent has been added.

PART 2 1

2 ELECTRONIC RECORDS AND SIGNATURES GENERALLY

3 SECTION 201. LEGAL RECOGNITION OF ELECTRONIC RECORDS. record may not be denied legal effect, validity or enforceability solely because it is in the form of an electronic record. 5 6 Source: Uncitral Model Article 5; Illinois Model Section 201. 7 Reporter's Note: This section establishes the fundamental 8 premise of this Act: That the form in which a record is generated, presented, communicated or stored may not be the only 9 10 reason to deny the record legal recognition. On the other hand, 11 section 201 should not be interpreted as establishing the legal 12 effectiveness, validity or enforceability of any given record. 13 Where a rule of law requires that the record contain minimum 14 substantive content, the legal effect, validity or enforceability 15 will depend on whether the record meets the substantive 16 requirements. However, the fact that the information is set

19 SECTION 202. WRITINGS.

irrelevant.

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Except as provided in subsection (b), if a rule of law requires a record to be in writing, or provides consequences if it is not, an electronic record satisfies that rule of law.

forth in an electronic, as opposed to paper record, is

23 This section does not apply to:

24 Source: Oklahoma Model Section III; Uncitral Model Article 6; 25 Illinois Model Section 202.

Reporter's Note: This section, like sections 203, 205 and 207, is a particularized application of Section 201. Its purpose is to validate and effectuate electronic records as the equivalent of writings, subject to all of the rules applicable to the

- 29 30 efficacy of a writing, except as such other rules are modified by 31 the more specific provisions of this Act.
- 32 Illustration 1: A sends the following e-mail to B: "I hereby 33 offer to buy 100 widgets for \$1000, delivery next Tuesday. /s/ A" B responds with the following e-mail: " I accept your offer to 34
- 35 purchase 100 widgets for \$1000, delivery next Tuesday. /s/ B"
- The e-mails of each party qualify as records, and the records 36 otherwise satisfy the requirements of UCC Section 2-201(1). The 37

- transaction may not be denied legal effect solely because there 2 is not a pen and ink "writing."
- 3 Illustration 2: A sends the following e-mail to B: "I hereby 4 offer to buy widgets from you, delivery next Tuesday. /s/ A"
- 5 responds with the following e-mail: "I accept your offer to buy
- widgets for delivery next Tuesday. /s/ B" Though the e-mails 6
- 7 qualify as records, there is no quantity stated in either record,
- and the parties' agreement would be unenforceable under existing 8
- 9 Section 2-201(1).
- 10 The purpose of the Section is to validate electronic records in
- the face of legal requirements for paper writings. Where no 11
- legal requirement of a writing is implicated, electronic records 12
- 13 are subject to the same proof issues as any other evidence.
- SECTION 203. 14 SIGNATURES. If a rule of law requires a (a)
- 15 signature, or provides consequences in the absence of a
- 16 signature, that rule of law is satisfied with respect to an
- 17 electronic record if the electronic record includes an electronic
- 18 signature.

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- 19 A party may establish reasonable requirements regarding (b)
- 20 the method and type of signatures which will be acceptable to it.
- 21 The provisions of this article do not apply to: (C)
 - Source: Uncitral Model Article 7; Illinois Model Section 203;
- 23 Oklahoma Model Section IV.
 - Reporter's Note: This section, consistent with the existing UCC definition of a signature as "any symbol executed or adopted by a
- 26 party with present intention to authenticate a writing," merely
- 27 reiterates for clarity the rule that an electronic record
- 28 containing an electronic signature satisfies legal requirements.
- 29 The critical issue in either the signature or electronic
- 30 signature context is what the signer intended when the symbol was
- 31 executed, attached or incorporated into the record. 32

This section is technology neutral - it neither adopts nor prohibits any particular form of electronic signature. However, it only validates electronic signatures for purposes of applicable legal signing requirements and does not address the legal sufficiency, reliability or authenticity of any particular signature. As in the paper world, questions of the signer's intention and authority, as well as questions of fraud, are left

39 to other law. The effect and proof of electronic signatures is

40 addressed in the next Section.

Subsection (b) preserves the right of a party to establish reasonable requirements for the method and type of signatures which will be acceptable. Accordingly, and consistent with Section 106(c), a party may refuse to accept any electronic signature and of course establish the method and type of electronic signature which is acceptable.

Finally, the section leaves open the possibility that particular transactions should be excluded from the operation of this particular provision, although such transactions have not been excluded from the general applicability of this Act under section 105.

SECTION 204. ELECTRONIC SIGNATURES EFFECT AND PROOF;

SIGNATURES BY ELECTRONIC AGENTS.

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- (a) Unless the circumstances otherwise indicate that a party intends less than all of the effect, an electronic signature is intended to establish the signing party's identity, its adoption and acceptance of a record or a term, and the authenticity of the record or term.
- (b) Operations of an electronic agent constitute the electronic signature of a party if the party designed, programed, or selected the electronic agent for the purpose of achieving results of that type.
- (c) [An electronic record is signed as a matter of law if the party complied with a security procedure. Otherwise,] An electronic signature may be proved in any manner sufficient to demonstrate
- (1) the signer's intention to authenticate the electronic record, or term thereof, to which the electronic signature is attached or relates, including by showing that a procedure existed by which a party must of necessity have executed a

- symbol, or manifested assent, in order to proceed further in the processing of the transaction, or
- 3 (2) that the party is bound by virtue of the operations 4 of its electronic agent.
- (d) The authenticity of, and authority to make, an electronic signature is admitted unless specifically denied in the pleadings. If the validity of an electronic signature is denied in the pleadings, the burden of establishing validity is on the person claiming validity.
- [(e) If a rule of law requires that a signature be notarized 10 11 or acknowledged for the electronic record to be enforceable or 12 filed of record, that requirement shall be deemed satisfied with 13 respect to an electronic record which has not been notarized if 14 (I) the electronic record includes a secure electronic signature, 15 or (ii) the creation, transmission and storage of the electronic 16 record itself, or the symbol or methodology adopted for signing such electronic record, provide substantial evidence of the 17 identity of the person signing the electronic record. Whether 18 19 the substantial evidence standard has been met is for decision by the court. 20
- Source: Article 2B Draft Section 2B-114; UCC Section 3-308; Illinois Model Section 203.

23 Reporter's Note: An electronic signature is any symbol or 24 methodology adopted with present intent to authenticate a 25 writing. This Act includes a definition of authenticate in order to make clear what a signer intends by authenticating a document, 26 27 i.e., to identify oneself, adopt the terms of the signed record, 28 and verify the integrity of the informational content of the record which is signed. By identifying the multi-purpose effect 29 30 of authenticating a record, this Act clarifies the assumption as 31 to the intent of one signing any writing. Subsection (a) simply 32 applies this assumption to the electronic signature. As with a

signature on paper, the signing party remains free to prove that the signing was intended to accomplish only 1 or 2 of the normal purposes associated with a signing.

Subsection (b) extends signing to the electronic agent, automated context. Its purpose is to establish that by programing an electronic agent, a party assumes responsibility for electronic records and operations "executed" by the program. While the electronic agent may or may not execute a symbol representing an electronic signature (i.e., with present intent to authenticate the electronic record), the party programing the electronic agent has indicated its authentication of records and operations produced by the electronic agent within the parameters set by the programing. Accordingly, the party should be bound and deemed to have signed (authenticated) the records of the electronic agent.

Subsection (c) provides that an electronic signature may be proved by any evidence establishing the signer's intention to authenticate, or that the party is bound by the operations of its electronic agent under Subsection (b). It also makes clear that proof of an electronic signature may be made by showing that a process existed which had to be followed to obtain the results This addresses the increasingly common "point and click" processes in on-line and on-screen programs. An issue for the Drafting Committee relates to the bracketed language providing that a record is signed as a matter of law if a security procedure was followed. A related issue arises in Part 3, Section 303 regarding the propriety of presumptions where secure electronic records and signatures are involved. Section is limited to the issue of whether factual questions regarding whether the signature occurred (separate from the issue of the effect, validity or authenticity of the signature) should be foreclosed if a security procedure is followed.

Subsection (d) borrows from Article 3 in raising the procedural requirements for denying the validity of a signature. Unless the validity of an electronic signature is specifically denied in the pleadings, the authenticity of and authority to make the signature are admitted. However, if the validity of the signature is put in issue by an express denial, the party asserting validity must carry the burden of so establishing. In the event that the Drafting Committee adopts presumptions regarding the validity of secure electronic signatures, the party asserting validity would be aided by such a presumption in the face of an express denial.

Although there was concern raised by the Drafting Committee regarding the propriety of addressing notarial requirements in this Act, the bracketed subsection (e) has been retained for further discussion, if desired.

SECTION 205. ORIGINALS - INFORMATION ACCURACY. (a) If a

rule of law [or a commercial practice] requires a record to be

- presented or retained in its original form, or provides

 consequences for the record not being presented or retained in

 its original form, that requirement is met by an electronic

 record if [the electronic record is shown to reflect accurately]

 [there exists a reliable assurance as to the integrity of] the

 information set forth in the electronic record from the time when

 it was first generated in its final form, as an electronic record

 or otherwise.
 - (b) The criteria for assessing the integrity and accuracy of the information in an electronic record shall be determined by whether the information has remained complete and unaltered, apart from the addition of any endorsement and any change which arises in the normal course of communication, storage and display. The standard of reliability required shall be assessed in the light of the purpose for which the information was generated and in the light of all the relevant circumstances.
 - (c) The provisions of this article <u>do not apply</u> to the following: ______.

Source: Uncitral Model Article 8; Illinois Model Section 204. Reporter's Note: This section deals with the serviceability of electronic records as originals. As was noted at the May meeting, the concept of an original electronic document is problematic. For example, as I draft this Act the question may be asked what is the "original" draft. My answer would be that the "original" is either on a disc or my hard drive to which the document has been initially saved. Since I periodically save the draft as I am working, the fact is that at times I save first to disc then to hard drive, and at others vice versa. In such a case the "original" may change from the information on my disc to the information on my hard drive. Indeed, as I understand computer operations, it may be argued that the "original" exists solely in RAM and, in a sense, the original is destroyed when a "copy" is saved to a disc or to the hard drive. In any event, the concern focuses on the integrity of the information, and not with

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its "originality." Given the recognition of this problem, the title of the section has been expanded to reflect the concern regarding the informational integrity of an electronic record; integrity which is assumed to exist in the case of an original writing.

A second question raised at the May meeting related to when the law requires an "original." Except in the context of paper tokens such as documents of title and negotiable instruments, most requirements for "originals" derive from commercial practice where the assurance of informational integrity is a concern. The comment to Illinois Model Law Section 204 (derived largely from Uncitral Model Law Summary Paragraph 62) identifies some of these situations as follows:

The requirement that a document be "an original" occurs in a variety of contexts for a variety of reasons. Documents of title and negotiable instruments, for example, typically require the endorsement and presentation of an original. But in many other situations it is essential that documents be transmitted unchanged (i.e., in their "original" form), so that other parties, such as in international commerce, may have confidence in their contents. Examples of such documents that might require an "original" are trade documents such as weight certificates, agricultural certificates, quality/quantity certificates, inspection reports, insurance certificates, etc. Other non-business related documents which also typically require an original form include birth certificates and death certificates. When these documents exist on paper, they are usually only accepted if they are "original" to lessen the chance that they have been altered, which would be difficult to detect in copies.

Since requirements for "originals" are often the result of commercial practice and not an actual rule of law, the section includes the bracketed language regarding requirements derived from commercial practice. As a policy matter it is not at all clear that legislation should override established commercial practice. This is a question which must be resolved by the drafting committee.

So long as there exists reliable assurance that the electronic record accurately reproduces the information, this section continues the theme of establishing the functional equivalence of electronic and paper-based records. This is consistent with Fed.R.Evid. 1001(3) and Unif.R.Evid. 1001(3) (1974) which provide:

If data are stored in a computer or similar device, any printout or other output readable by sight, shown to reflect the data accurately, is an "original."

The bracketed alternatives for testing the reliability of the informational content of an electronic record are provided for the Drafting Committee's consideration. At the May meeting concern was expressed that the "reasonable assurance" standard was too vague. The first alternative tracks the language in the rules of evidence and focuses on the accuracy of the information presented.

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Another issue relates to the use of originals for evidentiary purposes. In this context the concern principally relates to the "best evidence" or "original document" rule. The use of electronic records in evidence is addressed in the next section and its notes.

SECTION 206. ADMISSIBILITY INTO EVIDENCE. (a) In any legal proceeding, nothing in the application of the rules of evidence shall apply so as to deny the admissibility of an electronic record or electronic signature into evidence:

- (1) on the sole ground that it is an electronic record or electronic signature; or
- (2) on the grounds that it is not in its original form or is not an original.
 - (b) Admissible information in the form of an electronic record or electronic signature shall be given evidential weight by the trier of fact. In assessing the evidential weight of an electronic record or electronic signature, the trier of fact shall consider the manner in which the electronic record or electronic signature was generated, stored, communicated, or retrieved, the reliability of the manner in which the integrity of the electronic record or electronic signature was maintained, the manner in which its originator was identified or the electronic record was signed, and any other relevant information or circumstances.
- 32 Source: Uncitral Model Article 9; Illinois Model Section 205.

Reporter's Note: Like sections 202 and 203, subsection (a)(1) prevents the nonrecognition of electronic records solely on the ground of the media in which information is presented. Subsection (a)(2) also precludes inadmissibility on the ground an electronic record is not an original. This section may be deleted in light of the provisions of section 205 and the rules of evidence.

Nothing in this section relieves a party from establishing the necessary foundation for the admission of an electronic record. Subsection (b) gives guidance to the trier of fact in according weight to otherwise admissible electronic evidence.

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SECTION 207. RETENTION OF ELECTRONIC RECORDS. (a) If a rule of law requires that certain documents, records, or information be retained, that requirement is met by retaining electronic records, provided that the following conditions are satisfied:

- (1) the information contained in the electronic record remains accessible so as to be usable for subsequent reference;
- (2) the electronic record is retained in the format in which it was generated, stored, sent or received, or in a format which can be demonstrated to reflect accurately the information as originally generated, stored, sent or received; and
- (3) such information, if any, is retained as enables the identification of the source of origin and destination of an electronic record and the date and time when it was sent or received.
- (b) A requirement to retain documents, records or information in accordance with subsection (a) does not extend to any information the sole purpose of which is to enable the record to be sent or received.

(c) A person may satisfy the requirement referred to in
subsection (a) by using the services of any other person,
provided that the conditions set forth in paragraphs (1), (2),
and (3) of subsection (a) are met.

- (d) The provisions of this section do not apply to documents, records, or information excluded from the provisions of Section 202 (Writings) or Section 203 (Signatures).
- (e) Nothing in this section shall preclude any Federal or state agency from specifying additional requirements for the retention of records, either written or electronic, that are subject to the jurisdiction of such agency.

Source: Uncitral Model Article 10; Illinois Model Section 206. Reporter's Note: At the May meeting concern was expressed that retained records may become unavailable because the storage technology becomes obsolete and incapable of reproducing the information on the electronic record. Subsection (a)(1) addresses this concern by requiring that the information in the electronic record "remain" accessible, and subsection (a)(2) addresses the need to assure the integrity of the information when the format is updated or changed.

This section would permit parties to convert original written records to electronic records for retention so long as the requirements of subsection (a) are satisfied. Accordingly, in the absence of specific requirements to retain written records, written records may be destroyed once saved as electronic records satisfying the requirements of this section.

PART 3

SECURE ELECTRONIC RECORDS AND SIGNATURES

SECTION 301. SECURE ELECTRONIC RECORDS. If, through the application of a security procedure, it can be verified that an electronic record has remained unaltered since a specified time, the record is a secure electronic record from that time forward.

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- 1 Source: Illinois Model Section 301.
- 2 Reporter's Note: See Reporter's Note following section 303.
- 3 SECTION 302. SECURE ELECTRONIC SIGNATURES. If, through the
- 4 application of a security procedure, it can be verified that an
- 5 electronic signature was, at the time it was made, unique to the
- 6 person using it, capable of verification, under the sole control
- 7 of the person using it, and linked to the electronic record to
- 8 which it relates in a manner such that if the record was changed
- 9 the electronic signature would be invalidated, the signature is a
- 10 secure electronic signature.
- 11 Source: Illinois Model Section 302.
- Reporter's Note: See Reporter's Note following section 303.
- 13 This section has been revised to clarify that the requirements
- 14 for determining an electronic signature's status as a secure
- 15 electronic signature must exist at the time the signature is
- 16 made. This avoids the possibility that a party would divulge the
- security procedure to another party after the fact in order to
- avoid operation of the presumptions raised in section 303.

19 **SECTION 303. PRESUMPTIONS.**

- 20 (a) With respect to a secure electronic record, there is a
- 21 rebuttable presumption that the electronic record has not been
- 22 altered since the specific time to which the secure status
- 23 relates.
- 24 (b) With respect to a secure electronic signature there is a
- 25 rebuttable presumption that;
- 26 (1) the secure electronic signature is the signature of
- 27 the party to whom it relates; and
- 28 (2) the secure electronic signature was affixed by that
- 29 party with the intention of signing the record.

In the absence of a secure electronic record or a secure electronic signature, this [Act] does not create any presumption regarding the authenticity and integrity of an electronic record or an electronic signature.

Source: Illinois Model Section 303.

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Reporter's Note: Part 3 raises the fundamental issue for the Drafting Committee of whether to create any presumptions favoring secure records and signatures, and if so, what level of specificity is necessary to create secure records and signatures before the presumptions will apply. Professor Whinery has indicated that the question of whether or not to create a presumption is a matter of policy to be decided by this Drafting Committee. The Rules of Evidence address the effect of a presumption and the level of evidence necessary to overcome a presumption. However the question of whether a fact should be entitled to the benefits of a presumption under appropriate circumstances is a question of policy relating to the substantive law. He cited the example of the presumption of legitimacy accorded a child born during wedlock.

Professor Whinery indicated that the current draft of Rule 301(a) follows existing Rule 301(a) by reallocating the burden of persuasion to the party against whom the presumption operates. This approach is contrasted with the so-called "bursting bubble approach which simply shifts the burden of producing evidence to the party against whom the presumption operates. McCormick contends that regardless of the strength accorded a presumption under the various rules of evidence, the differing levels of significance underlying various presumptions results in the courts treatment of presumptions in different ways. Accordingly, a secondary issue for the drafting committee relates to the strength and effect of any presumption given to secure electronic records and signatures, i.e., would such a presumption shift the burden of proof or only the burden of persuasion.

An alternative approach may be through procedural rules such as appear in Section 204(d) (specific denial of the signature in the pleadings required), and the operation of the attribution rules in section 403. If the guiding premise of this Act is to establish the legal equivalence of writings/electronic records and signatures/electronic signatures, it may be inappropriate to accord even secure electronic records and signatures greater weight than handwritten writings and signatures.

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2	ELECTRONIC CONTRACTS AND COMMUNICATIONS
3	SECTION 401. EFFECTIVENESS BETWEEN PARTIES. (a) Except as
4	otherwise provided in subsection (b), as between the sender and
5	the recipient of an electronic record, a communication or other
6	statement may not be denied legal effect, validity, or
7	enforceability solely on the grounds that it is in the form of an
8	electronic record.
9	(b) This section does not apply to [].
10 11 12 13 14 15 16 17	Source: Uncitral Model Article 12. Reporter's Note: This section relates specifically to communications and notices sent as part of a transaction and, again, makes clear that the effectiveness of records and communications may not be denied effect solely on the ground that electronic means were used. Of course, this provision is subject to the parties general ability to alter the terms of this Act by agreement, e.g., by requiring that notices, etc. be made or given in writing.
19	SECTION 402. FORMATION AND VALIDITY. (a) Unless otherwise
20	agreed, an offer and the acceptance of an offer may be expressed
21	by means of electronic records. If an electronic record is used
22	in the formation of a contract, the contract may not be denied
23	validity or enforceability on the sole ground that an electronic
24	record was used for that purpose.
25	(b) Subject to subsection (c), operations of one or more
26	electronic agents which confirm the existence of a contract are
27	effective to form a contract even if no individual representing
28	either party was aware of or reviewed the action or its results.
29	(c) In an automated transaction, the following rules
30	apply:

(1) A contract is formed by the interaction of two electronic agents if the interaction results in each agent engaging in operations that signify agreement, such as by engaging in performing the contract, ordering or instructing performance, accepting performance, or making a record of the existence of a contract.

- (2) A contract may be formed by the interaction of an electronic agent and an individual. A contract is formed if an individual has reason to know that the individual is dealing with an electronic agent and performs actions the person should know will cause the electronic agent to perform or to permit further use, or that are clearly indicated as constituting acceptance regardless of other contemporaneous expressions by the individual to which the electronic agent cannot react.
- (3) The terms of a contract resulting from an automated transaction include terms of the parties' agreement, terms which the electronic agent could take into account, and, to the extent not covered by the foregoing, terms provided by law.
- (d) If an electronic record initiated by a party or an electronic agent evokes an electronic record in response and the records reflect an intent to be bound, a contract exists when:
 - (1) the response signifying acceptance is received; or
- (2) if the response consists of electronically performing the requested consideration in whole or in part, when the requested consideration, to be performed electronically, is

1 received, unless the originating record prohibited that form of

2 response.

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Source: Article 2B Draft Sections 2B-203(e & f) and 2B-204(a); Uncitral Model Article 11.

Reporter's Note: Subsection (a) makes clear that offer and acceptance in the context of contract formation may be accomplished by electronic means.

Subsections (b) and (c) are taken from Article 2B's provisions regarding contract formation in electronic transactions, i.e. those transactions not involving human review by one or both parties. Subsection (b) provides a rule to expressly validate a fully automated transaction. Subsection (c) sets forth the circumstances which demonstrate the formation of a contract under a fully automated transaction and under an automated transaction where one party is an individual.

Finally, subsection (d) deals with timing in the formation of a contract by electronic means. Subsection (d)(2) makes clear that acceptance by performance, either in whole or in part, when the performance is electronic, occurs on receipt. When acceptance of an offer by performance occurs other than electronically (e.g. by the shipment of product), acceptance is governed by other rules of law such as the UCC and common law. As to timing of receipt see section 404.

- SECTION 403. ATTRIBUTION; TRANSMISSION ERRORS. (a) As
- between the parties, an electronic record received by a party is attributable to the party indicated as the sender if:
- 27 (1) it was sent by that party, its agent, or electronic 28 agent;
- 29 (2) the receiving party, in good faith and in compliance 30 with a security procedure concluded that it was sent by the other 31 party; or
 - (3) subject to subsection (b), the electronic record:
- 33 (A) resulted from acts of a person that obtained 34 access to a security procedure, access numbers, codes, computer 35 programs, or the like from a source under the control of the

- alleged sender creating the appearance that the electronic record came from the alleged sender;
- 3 (B) the access occurred under circumstances
 4 constituting a failure to exercise reasonable care by the alleged
 5 sender; and
- 6 (c) the receiving party reasonably relied to its
 7 detriment on the apparent source of the electronic record.
- 8 (b) In a case governed by subsection (a)(3), the following 9 rules apply:
 - (1) The receiving party has the burden of proving reasonable reliance, and the alleged sender has the burden of proving reasonable care.
 - (2) Reliance on an electronic record that does not comply with an agreed security procedure is not reasonable unless authorized by an individual representing the alleged sender.
 - (c) If an electronic record was transmitted pursuant to a security procedure for the detection of error and the record contained an error the following rules apply:
 - (1) If the sender complied with the security procedure and the error would have been detected had the receiving party also complied with the security procedure, the sender is not bound.
 - (2) If the sender. pursuant to a security procedure, receives a notice of the content of the record as received, the sender has a duty to review the notice and report any error detected by it, in a commercially reasonable manner.

(d) Except as otherwise provided in subsection (a) (1) and (c), if a loss occurs because a party complies with a security procedure that was not commercially reasonable, the party that required use of the commercially unreasonable security procedure bears the loss unless it disclosed the nature of the risk to the other party or offered commercially reasonable alternatives that the party rejected. The party's liability under this section is limited to losses that could not have been prevented by the exercise of reasonable care by the other party.

Source: Article 2B Draft Section 2B-111.

Reporter's Note: This section follows Article 2B and sets forth risk allocation rules in the context of record attribution and content error. The section sets forth rules establishing the circumstances under which a party will be bound by (be attributable for) an electronic record sent to another party, and when a party may be bound by an error in an electronic record.

Subsection (a) (1) relies on general agency law, including the new concept of electronic agency, to bind the sender. Subsections (a) (2) and (3) deal with allocations of risk where security procedures are involved. Under subsection (a) (2) an electronic record will be attributed to the sender if the recipient complied, in good faith, with a security procedure which confirmed the source of the electronic record. Subsection (a) (3) binds the purported sender of an electronic record where the sender's negligence in maintaining security procedures or the like has permitted the record to be sent and the recipient reasonably relied on the record to its detriment.

Similarly, subsection (c) allocates the risk of errors in transmission to the party that could have best detected the error through the use of a security procedure.

Through the application of loss allocation rules relating to the implementation of security procedures, this section may provide an alternative to the creation of presumptions in section 303, as a means of giving heightened protection to secure electronic transactions.

SECTION 404. TIME AND PLACE OF SENDING AND RECEIPT. (a)

Unless otherwise agreed between the sender and the recipient, an electronic record is sent when it enters an information system

- outside the control of the sender or of a person who sent the electronic record on behalf of the sender.
- 3 (b) Unless otherwise agreed between the sender and the 4 recipient, the time of receipt of an electronic record is 5 determined as follows:
- 6 (1) if the recipient has designated a specific
 7 information system for the purpose of receiving electronic
 8 records, receipt occurs:
- 9 (A) at the time when the electronic record enters 10 the designated information system; or
 - (B) if the electronic record is sent to an information system of the addressee that is not the designated information system, at the time when the electronic record is retrieved by the recipient;
 - (2) if the recipient has not designated a specific information system, receipt occurs when the electronic record enters an information system of the recipient.
 - (c) Subsection (b) applies notwithstanding that the place where the information system is located may be different from the place where the electronic record is considered to be received under subsection (d).
 - (d) Unless otherwise agreed between the sender and the recipient, an electronic record is considered to be sent from the place where the sender has its place of business, and is considered to be received at the place where the recipient has its place of business. For the purposes of this subsection:

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(1) if the sender or the recipient has more than one place of business, the place of business is that which has the closest relationship to the underlying transaction or, if there is no underlying transaction, the principal place of business;

- (2) if the sender or the recipient does not have a place of business, reference is to be made to its habitual residence.
- (e) Subject to section 405, an electronic record is effective when received, even if no individual is aware of its receipt.
- (f) The provisions of this section do not apply to the following; [...].

Source: Article 2B Draft Section 2B-204(b); Uncitral Model Article 15.

Reporter's Note: This section provides default rules regarding when and where an electronic record is received. As with acknowledgments of receipt under section 405, this section does not address the efficacy of the record that is received. That is, whether a record is unintelligible or unusable by a recipient is a separate issue from whether that record was received.

In the case of a sender which has designated a specific information system, receipt of a record is keyed to entry into that information system. Where the sender has designated a particular system for receipt, it is reasonable to assume that the record, once it has entered that information system is available to the recipient. If a specific system is designated but the record is sent to a system other than the designated system, receipt occurs only on retrieval of the record by the recipient, since immediate availability to the recipient cannot be assumed. Where no system has been designated by the sender receipt occurs upon entry into any system of the recipient.

Subsections (b) and (c) provide default rules for determining where a record will be considered to have been received. The focus is on the place of business of the recipient and not the physical location of the information system. As noted in paragraph 100 of the commentary to the Uncitral Model Law,

It is not uncommon for users of electronic commerce to communicate from one State to another without knowing the location of information systems through which communication is operated. In addition, the location of certain communication systems may change without either of the parties being aware of the change.

Accordingly, where the place of sending or receipt is an issue, the relevant location should be the location of the sender or

recipient and not the location of the information system.

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Subsection (b) rejects the mailbox rule and provides that electronic records are effective on receipt. This approach is consistent with Article 4A and, as to electronic records, Article 2B.

SECTION 405. ELECTRONIC ACKNOWLEDGMENT OF RECEIPT.

- (a) If the sender of a record requests or agrees with the recipient of the record that receipt of the record must be acknowledged electronically, the following rules apply:
- (1) If the sender indicates in the record or otherwise that the record is conditional on receipt of an electronic acknowledgment, the record does not bind the sender until acknowledgment is received and lapses if acknowledgment is not received in a reasonable time.
- does not state that the record is conditional on electronic acknowledgment, does not specify a time for receipt and electronic acknowledgment is not received within an reasonable time after the record is sent, on notice to the other party, the sender may either revoke the record or specify a further reasonable time within which electronic acknowledgment must be received or the message will be treated as not having binding effect. If electronic acknowledgment is not received within that additional time, the sender may treat the record as not having binding effect.
- (3) If the sender requests electronic acknowledgment and specifies a time for receipt, if receipt does not occur

- within that time the sender may [treat the record as not having binding effect] [exercise the options in subsection (2)].
- 3 (b) Receipt of electronic acknowledgment establishes that 4 the record was received but, in itself, does not establish that 5 the content sent corresponds to the content received.

Source: Article 2B Draft Section 2B-205; Uncitral Model Article 14.

Reporter's Note: This section deals with functional acknowledgments as described in the ABA Model Trading Partner Agreement. The purpose of such functional acknowledgments is to confirm receipt, and not necessarily to result in legal consequences flowing from the acknowledgment.

Subsection (a) permits the sender of a record to be the master of its communication by requesting or requiring acknowledgment of receipt. The subsection then sets out default rules for the effect of the original message under different circumstances. Article 2B Section 205(a)(3) permits the sender of a record who has requested acknowledgment by a specified time, if the acknowledgment is not timely received, to either revoke the record or specify a further period for acknowledgment, upon notice to the recipient under subsection (2). This draft has an alternate provision which permits the sender to treat the record as lapsing without further action.

As noted in subsection (b) the only effect of a functional acknowledgment is to establish receipt. The acknowledgment alone does not affect questions regarding the binding effect of the acknowledgment nor the content, accuracy, time of receipt or other issues regarding the legal efficacy of the record or acknowledgment.

section 406. Transferable records. If the identity of the rightful holder of a transferable record can be reliably determined from the record itself or from a method employed for recording, registering, or otherwise evidencing the transfer of interests in such records, the rightful holder of the record is considered to be in possession of the record, and any indorsements required by applicable rules of law to effect transfer to the rightful holder are considered to have been given.

1	Source:	Oklahoma	Model	Section	TTT.B.2.

2 Reporter's Note: This section has been retained for discussion

by the Drafting Committee on whether such documents should be

covered by this Act.

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5 **PART 5**

PUBLIC ELECTRONIC RECORDS

Section 501. USE OF ELECTRONIC RECORDS BY STATE AGENCIES.

- (a) [Except where expressly prohibited by statute,] Every state agency, through the adoption of appropriate regulations, may create and retain electronic records in lieu of written records and may also convert written records to electronic records. [Rules governing the disposition of written records after conversion to electronic records shall be established by
- the secretary of state.]
- 15 (b) Any state agency that accepts the filing of records, or
- 16 requires that records be created or retained by any person, may
- authorize, through the adoption of appropriate regulations, the
- 18 filing, creation or retention of records in the form of
- 19 electronic records [except where expressly prohibited by
- 20 statute].
- (c) In any case governed by subsection (a) or (b), the state
- agency, by appropriate regulation giving due consideration to
- 23 security, [may] [shall] specify:
- 24 (1) the manner and format in which the electronic records
- 25 must be filed, created or retained;
- 26 (2) where electronic records must be electronically
- 27 signed, the type of electronic signature required (including, if

1 applicable, requiring the use of a secure electronic signature),

2 and the manner and format in which the electronic signature must

- 3 be affixed to the electronic record;
- 4 (3) control processes and procedures as appropriate to
- 5 ensure adequate integrity, security, confidentiality, and
- 6 auditability of electronic records; and
- 7 (4) any other required attributes for electronic records
- 8 that are currently specified for corresponding non-electronic
- 9 records.
- 10 (d) Nothing in this [Act] shall be construed to require any
- 11 state agency to use or permit the use of electronic records or
- 12 signatures.

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- 13 **Source:** Illinois Model Section 1001; Massachusetts Electronic
- Records and Signatures Act Section 3 (Draft April 17, 1997);
 15 Florida Electronic Signature Act, Chapter 96-324, Section 7
 - Florida Electronic Signature Act, Chapter 96-324, Section 7 (1996).

Reporter's Note: This section is new and addresses the expanded scope of this Act.

Subsection (a) authorizes state agencies to use electronic records generally for intra-governmental purposes. It is permissive and not obligatory (see Subsection (d)). It also authorizes the destruction of written records after conversion to electronic form. In this regard, the bracketed language requires the secretary of state to issue regulations governing such conversions. Should this regulatory function reside in the secretary of state or be left to the affected state agency under subsection (c)?

Subsection (b) authorizes state agencies to accept filings and permit the creation and retention of electronic records in lieu of written records for statutory and regulatory purposes related to private persons. Again, the provision is permissive and not obligatory (see subsection (d)).

Subsection (c) authorizes state agencies to establish regulations governing the quality of the electronic records and signatures which will be acceptable. The question here is whether the state agencies should be required, or merely permitted, to promulgate such regulations before accepting electronic records? Should the task of promulgating regulations be left with the secretary of state or other central authority?

1 2	Finally, subsection (d) makes clear that nothing in this Act requires any state agency to accept or use electronic records.
3 4	PART 6 MISCELLANEOUS PROVISIONS
5 6 7 8 9 10 11	SECTION 601. SEVERABILITY. If a provision of this [Act], or an application thereof to any person or circumstance, is held invalid, the invalidity does not affect other provisions or applications of the [Act] that can be given effect without the invalid provision or application, and to this end the provisions of this [Act] are severable. Source: Article 1 Draft Section 1-106.
12	SECTION 602. EFFECTIVE DATE.
13	Source:
14	SECTION 603. SAVINGS AND TRANSITIONAL PROVISIONS.
15	Source: