

D R A F T
FOR DISCUSSION ONLY

~~Collection and Use of Personally Identifiable Data Act~~

~~[Proposed new title: Uniform Personal Data Protection Act]~~

Uniform Law Commission

April 23, 2021 Video Committee Meeting



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March 31, 2021

~~Collection and Use of Personally Identifiable Data Act~~
Uniform Personal Data Protection Act

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~~Collection and Use of Personally Identifiable Data Act~~

Uniform Personal Data Protection Act

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1 ~~Collection and Use of Personally Identifiable Data Act~~

2 Uniform Personal Data Protection Act

3 **Section 1. Title**

4 This [act] may be cited as the Collection and Use of Personally Identifiable Data Act.

5 [Proposed new title: Personal Data Protection Act.]

6 **Section 2. Definitions**

7 In this [act]:

8 (1) “Collecting controller” means a controller that initially collects personal data
9 from a data subject.

10 (2) “Compatible data practice” means processing consistent with ~~the ordinary~~
11 ~~expectations or clear best interests of data subjects based on the context of data collection~~ Section
12 7 of this [act].

13 (3) “Controller” means a person that, alone or with others, determines the purpose
14 and means of processing.

15 (4) “Data” means information in a record.

16 (5) “Data subject” means an individual who is a resident of this State to whom
17 personal data refers.

18 (6) “Deidentified data” means personal data that has been modified to remove all
19 direct identifiers and ~~has undergone a been deidentified so as to ensure that reasonably to~~
20 reasonably ensure thats the data cannot be linked to an identified individual by a person that does
21 not have personal knowledge or special access to the data subject’s private information.

22 (7) “Direct identifier” means commonly recognized information that ~~identifies a~~
23 used to identify a data subject, including name, physical address, email address, recognizable

1 photograph, telephone number, and Social Security number.

2 (8) “Incompatible data practice” means processing that is ~~not~~neither a compatible
3 data practice ~~or~~nor a prohibited data practice.

4 (9) “Maintains” with respect to personal data means to retain, hold, store, or preserve
5 personal data as a system of records used to retrieve data about individual data subjects for the purpose of
6 individualized communications or decisional treatment.

7 (10) “Person” means an individual, estate, business or nonprofit entity, or other
8 legal entity. The term does not include a public corporation or government or governmental
9 subdivision, agency, or instrumentality.

10 (11) “Personal data” means information data that identifies or describes a
11 particular data subject by a direct identifier or is pseudonymized data. The term does not include
12 deidentified data.

13 (12) “Processing” means performing, or directing ~~a data processor to~~
14 perform, performance of an operation on personal data, including collection, transmission, use,
15 disclosure, analysis, prediction, and modification of the personal data, whether or not by
16 automated means. “Process” has a corresponding meaning.

17 (13) “Processor” means a person that ~~receives from a controller authorized access~~
18 ~~to personal data or pseudonymous data and~~ processes the personal data on behalf of ~~the a~~
19 controller.

20 (14) “Prohibited data practice” means processing prohibited by section 9 of this
21 [act].

22 (15) “Pseudonymized data” means personal data without a direct identifier but
23 that is

24 (A) reasonably linkable to a data subject’s identity, or

(B) is maintained to allow individualized communication with, or treatment of, the data subject.

The term includes information data containing an Internet protocol address, browser, software, or hardware identification code, a persistent unique ID code that is not a direct identifier, or other data related to a particular device if a direct identifier is not included. The term does not include deidentified data.

(16) “Publicly available information” means information:

(A) available to the general public from a federal, state, or local government record;

(B) available to the general public in widely distributed media, including:

(i) a publicly accessible website;

(ii) a website or other forum with restricted access if the

information data is available to a broad audience;

(iii) a telephone book or online directory;

(iv) a television, Internet, or radio program; and

(v) news media;

(C) observable from a publicly accessible location; or

(D) that a person reasonably believes is lawfully made available to the general public, if:

(i) the information is of the type generally available to the public;

and

(ii) the person has no reason to believe that a data subject with authority to remove the information from public availability has directed the information to be

1 removed.

2 (17) “Record” means ~~information~~data:

3 (A) inscribed on a tangible medium; or

4 (B) stored in an electronic or other medium and retrievable in perceivable
5 form.

6 (18) “Sensitive data” means personal data that reveals:

7 (A) racial or ethnic origin, religious belief, gender, sexual orientation, ,
8 citizenship, or immigration status;

9 (B) credentials sufficient to remotely access an account;

10 (C) an individual’s credit card or debit card number, or financial account
11 number;

12 (D) a social security number, tax-identification number, drivers license
13 number, military identification number, or an identifying number on any governmentally issued
14 identification;

15 (E) real-time-geolocation ~~information~~data;

16 (F) criminal record;

17 (G) diagnosis or treatment for a disease or health condition;

18 (H) genetic sequencing ~~information~~data; or

19 (I) ~~information~~data about a data subject the controller knew or should
20 have known was collected from a child under ~~[13]~~13 years of age.

21 (19) “Sign” means, with present intent to authenticate or adopt a record:

22 (A) execute or adopt a tangible symbol; or

23 (B) attach to or logically associate with the record an electronic symbol,

1 sound, or process.

2 (20) “Stakeholder” means a person ~~who~~that has a direct interest in the
3 development of a voluntary consensus standard or a person that represents such persons.

4 (21) “State” means a state of the United States, the District of Columbia, Puerto
5 Rico, the United States Virgin Islands, or any territory or insular possession subject to the
6 jurisdiction of the United States. [The term includes a federally recognized Indian tribe.]

7 (22) “Third-party controller” means a controller that receives from another
8 controller authorized access to personal data or pseudonymous data and determines the purpose
9 and means of additional processing.

10 **Comment**

11
12 The Act recognizes the distinction between data controllers and data processors. A
13 controller is the person who determines the purpose and means of data processing. There are
14 two types of controllers. A “collecting controller” is a person who directly collects data from a
15 data subject and thus has a relationship with the data subject. A “third party controller” is a
16 person who obtains personal data not directly from data subjects but from another controller,
17 generally a collecting controller. As long as the person directs the purpose and means of a data
18 processing the person is a data controller. A processor, on the other hand, processes personal
19 data at the direction of a controller; a processor does not determine the purpose of processing of
20 personal data. However, if a person with access to personal data engages in processing that is not
21 at the direction and request of a controller, that person becomes a controller rather than a
22 processor, and is therefore subject to the obligations and constraints of a controller.

23
24 The language in (3) that requires the controller to dictate both the “purpose and means”
25 of processing is intended to include within the term “means” the selection of the processor to
26 perform the processing.

27
28 The definition of “maintains” is pivotal to understanding the scope of the act. It is
29 modeled after the federal Privacy Act’s definitions of “maintains” and “system of records”. 5
30 U.S.C. §552a(a)(3), (a)(5). While many individuals and businesses may accumulate data related
31 to individuals in the form of emails or personal photographs, these records are not maintained as
32 a system for the purpose and function of making individualized assessments, decisions, or
33 communications, and would therefore not qualify under its scope in Section 3.

34
35 Personal data and deidentified data are mutually exclusive categories. Deidentified data
36 must meet the standard of risk mitigation that makes data reasonably unlikely to be reidentified.
37 This reasonableness standard is flexible so that it can accommodate advances in technology or

1 data availability that may make reidentification efforts easier over time. Thus, the standard can
2 be expected to rise as the ability to reidentify anonymized datasets rises. However, this is not a
3 strict liability standard, nor is it one intolerant to risk. If reidentification is costly and error-prone,
4 the data can meet the standard for de-identification even if reidentification is possible.
5

6 The broad category of “personal data” includes both direct identifying data and
7 pseudonymized data. Data with a direct identifier (like name, social security number, or address)
8 receives the full set of data protections under the act. By contrast, controllers using
9 pseudonymized data are released from the requirement to provide access and correction (except
10 in the case of sensitive pseudonymized data that is maintained in a way that renders the data
11 retrievable for individualized communications and treatment.)
12

13 The definition of a “direct identifier” is limited to information that on its own tends to
14 identify and relate specifically to an individual. The definition provides an illustrative list of
15 examples, but the list is non-exhaustive so that the definition is flexible enough to cover new
16 forms of identification that emerge in the future. A persistent unique code that is used to track or
17 communicate with an individual without identifying them is *not* a direct identifier, even if that
18 unique code can be converted into a direct identifier using a decryption key. Data that includes a
19 persistent unique code (but not the decryption key) is pseudonymized data. Data that does not
20 include direct identifiers or persistent unique IDs maintained for individualized communication
21 and treatment will nevertheless be pseudonymized data (as opposed to deidentified data) if it
22 presents a reasonable risk of reidentification.
23

24 Pseudonymized data is itself a large subset of personal data that encompasses two distinct
25 data practices, as identified by each of the clauses in the first sentence of its definition. First,
26 some firms redact or remove direct identifiers and use the rest of the data fields for aggregate
27 analysis or research. This usage of pseudonymized data is analogous to the intended uses of
28 deidentified data, but the data does not qualify as deidentified because it is still “reasonably
29 linkable to a data subject’s identity.” A second common practice is to maintain data without
30 direct identifiers but with a unique code that permits firms to use the data for “individualized
31 communication with, or treatment of, the data subject.” Cookie IDs, browser codes, and IP
32 addresses have historically been used for this purpose. Both types of practices fall under the
33 umbrella term “pseudonymized data” and are covered by many of the data protections of this act.
34 However, pseudonymized data that is not maintained for individualized communication or
35 treatment is not subject to the rights of access and correction. Pseudonymized data that is
36 maintained for individualized communication or treatment is only subject to the rights of access
37 and correction if the data includes sensitive data. Both types of pseudonymized data should have
38 a more limited set of legal restrictions and obligations in order to incentivize the good data
39 hygiene and practice of removing direct identifiers. *See Paul Schwartz & Daniel Solove, The PII*
40 *Problem: Privacy and a New Concept of Personally Identifiable Information*, 86 NYU L. REV.
41 1814 (2011).
42

43 The definition of “publicly available information” includes information accessible from a
44 public website as well as information that is available on a nonpublic portion of a website if that
45 nonpublic portion is nevertheless available to a large, non-intimate group of individuals. For
46 example, if an individual shares personal data about themselves in a social media post that is

1 accessible to all connected friends, that information is publicly available and would not fall
2 within the scope of this Act. However, personal data that is shared with a hand-selected subset of
3 friends through a direct message or through a highly constrained post on social media would not
4 be publicly available.

5 6 **Section 3. Scope**

7 (a) This [act] applies to the activities of a controller or data processor that conducts
8 business in this state or produces products or provides services targeted to residents of this state
9 and that satisfy one or more of the following conditions:

10 (1) during a calendar year, maintains personal data concerning more than [] data
11 subjects;

12 (2) during a calendar year earns more than [50] percent of its gross annual
13 revenue from maintaining personal data from data subjects as a controller or processor;

14 (3) is a processor acting on behalf of a controller whose activities the processor
15 knows or has reason to know satisfy paragraph (1) or (2); or

16 (4) any other controller or processor that conducts business in this state or
17 produces products or provides services targeted to residents of this state that maintains personal
18 data unless it processes the personal data solely using compatible data practices.

19 (b) This [act] does not apply to personal data that is:

20 (1) publicly available information;

21 (2) processed solely in the course of a reasonable effort to prevent, detect,
22 investigate, report on, prosecute, or remediate fraud, unauthorized access, or a breach of data
23 security;

24 (3) processed solely as part of human-subjects research conducted in compliance
25 with legal requirements for the protection of human subjects;

26 (4) disclosed to a government unit if disclosure is required or permitted by a warrant,

subpoena, order or rule of a court, or otherwise as specifically required by law; ~~or~~

(5) subject to a public disclosure requirement under [cite to state public records

act]; or-

(6) processed in the course of a data subject's employment, application to be employed, or performance as an agent of a controller, processor, or in the course of employment by a third party or if the data subject is an emergency contact or beneficiary of the third party employee.

Comment

This section limits the scope of the Act by limiting the controllers and processors obligated to comply and by limiting the type of data subject to the Acts provisions. Personal data privacy legislation can impose significant compliance costs on controllers and processors and thus most proposals contain limits similar to those in subsections (1), (2), and (3) which limit their provisions to larger controllers or processors—ones who either process data on a significant number of data subjects or earn a significant amount of their revenue from processing personal data. The threshold numbers are in brackets and each State can determine the proper level of applicability. The main goal of the act is to ensure data is secured and used in responsible ways, and the primary compliance mechanisms imposed are the obligation to publish a privacy policy and to conduct a privacy assessment in order to make their data practices transparent. Similarly, these firms must respond to consumer access and correction rights. The result of the limitations in (a) (1)-(3), however, is to put personal data at risk when collected by smaller firms. Thus, this act also applies to smaller firms, but relieves them of the compliance obligations as long as they use the personal data only for compatible purposes.

By moving away from data subject consent as the basis for data processing and recognizing that data collectors are entitled to process data for compatible uses, some significant compliance costs are accordingly reduced, while placing limits on incompatible or unexpected uses of data.

The processing of publicly available information is excluded from the act. There are significant First Amendment implication for placing limits on the use of public information. "Publicly available information" is defined in Section 2 of this act.

Section 4. Controller and Data Processor Responsibilities; General Provisions

(a) A controller shall:

(1) if a collecting controller, provide under Section 5 a copy of a data subject's personal data to the data subject on request;

(2) correct or amend a subject's personal data on the subject's request under Section 5;

(3) provide notice and transparency under Section 6 about the personal data it maintains and its processing practices;

(4) obtain consent for processing that, without consent, would be an incompatible data practice under Section 8;

(5) not process personal data using a prohibited data practice;

(6) conduct a data privacy and security assessment under Section 10; and

(7) provide redress for an incompatible data practice or prohibited data practice that the controller performs or is responsible for performing while processing a subject's personal data.

(b) A ~~data~~ processor shall:

(1) provide a data subject's personal data to a controller on request of the controller;

(2) correct an inaccuracy in a data subject's personal data on request of a controller;

(3) abstain from processing personal data ~~or pseudonymized data~~ for a purpose other than one requested by the controller;

(4) conduct routine data privacy assessments in accordance with Section 10; and

(5) provide redress for an incompatible or prohibited data practice the processor knowingly performs in the course of processing a data subject's personal data at the direction of the controller.

(c) A controller or processor shall be responsible for an incompatible or prohibited data

1 practice committed by another if:

2 _____ (i) the practice is committed with respect to personal data collected or processed by
3 the controller or processor, and

4 _____ (ii) the controller or processor knew the data would be used for the practice and was
5 in a position to prevent it.

7 **Comment**

8
9 This Part clarifies the different obligations that collecting controllers, third party
10 controllers, and data processors owe to individuals. Third party controllers, including data
11 brokers, are firms that decide how data is processed. They are under most of the same obligations
12 as collecting controllers. However, they are not under the obligation to respond to access or
13 correction requests. A right of access or correction imposed on third party controllers would
14 increase privacy and security vulnerabilities because third party controllers are not able to verify
15 the authenticity of the request as easily as collecting controllers. However, collecting controllers
16 must transmit credible collection requests to downstream third party controllers and data
17 processors who have access to the personal data requiring correction.

18
19 This Act does not obligate controllers or processors to delete data at the request of the
20 data subject. This is substantially different from the GDPR, the California Consumer Privacy
21 Act, and several privacy bills recently introduced to state legislatures. There is a wide range of
22 legitimate interests on the part of collectors that require data retention. It also appears difficult
23 given how data is currently stored and processed to assure that any particular data subject's data
24 is deleted. The restriction on processing for compatible uses or incompatible uses with consent
25 should provide sufficient protection.

26 **Section 5. Right to Copy and Correct Personal Data**

27
28 (a) A collecting controller shall establish a reasonable procedure for a data subject to
29 request, to receive and to amend or correct a copy of personal data relating to the data subject
30 currently maintained by the collecting controller, or currently maintained by any third-party
31 controller or processor that originally received the personal data from the collecting controller,
32 unless the personal data is pseudonymized and is not maintained with sensitive data. (a)-A
33 collecting controller shall establish a reasonable procedure for a data subject to request a copy of

1 ~~currently maintained by the collecting controller, or currently maintained by any third-party~~
2 ~~controller or processor that originally received the personal data from the collecting controller,~~
3 ~~unless the personal data is pseudonymized and is not maintained with sensitive data. A collecting~~
4 ~~controller shall also establish a reasonable procedure for a data subject to request an amendment~~
5 ~~or correction of personal data, unless the personal data is pseudonymized and is not maintained~~
6 ~~with sensitive data.~~ The procedure must include a method to authenticate the requesting data
7 subject's identity to ensure the security of the personal data.

8 (b) Subject to subsection (c), on request of a data subject and regarding personal data
9 relating to the data subject currently maintained by the collecting controller or by any, a
10 collecting controller shall:

11 (1) provide one copy ~~of currently maintained personal data relating to the subject~~
12 free of charge once every 12 months and a copy of any correction made at the data subject's
13 request;

14 (2) provide additional copies free of charge or on payment of a fee reasonably
15 based on administrative costs;

16 (3) make a requested correction if:

17 (A) the controller does not have reason to believe the request for
18 correction is fraudulent; and

19 (B) the correction is reasonably likely to affect a decision that will
20 materially affect a legitimate interest of the data subject; ~~and~~

21 ~~—————(4) make a reasonable effort to ensure that a correction performed by the~~
22 ~~collecting controller also is performed on personal data maintained by any third-party controller~~
23 ~~or processor that directly or indirectly received personal data from the collecting controller.~~

(c) If a request by a data subject under subsection (ba) is unreasonable or excessive, a collecting controller:

(1) may refuse to act on the request; and

(2) ~~must~~ shall notify the subject of the ~~basis~~ reason for ~~a~~ the refusal.

(d) A collecting controller shall comply with a request under subsection (ba) promptly. If the controller does not comply with the request [not later than 45 days] [within a reasonable time] after receiving it, the collecting controller shall provide the data subject who made the request an explanation of the action being taken to comply with the request.

(e) A collecting controller shall make a reasonable effort to ensure that a correction performed by the collecting controller also is performed on personal data maintained by any third party controller or processor that directly or indirectly received personal data from the collecting controller. A third party controller or processor shall make a reasonable effort to provide assistance to the collecting controller, when necessary, to satisfy a request of a data subject under this section.

~~(e) A third party controller or processor receiving a request from a controller to correct personal data that it currently maintains shall make the correction, or enable the controller to make the correction, if the controller or processor does not have reason to believe the request for correction is fraudulent. A third party controller shall make a reasonable effort to ensure that such a correction also is performed by any third party controller or processor that directly or indirectly received personal data from it and that is currently maintaining the personal data.~~

(f) A controller may not discriminate against a data subject in retaliation for exercising a right under this section by denying a good or service, charging a different rate, or providing a

different level of quality.

(g) Except as provided in subsection (c), an agreement that waives or limits a right or duty under this section is contrary to public policy and unenforceable.

Comment

The requirement to provide a copy of data or to initiate a data correction applies only to collecting controllers. These are the firms that already necessarily have a relationship with the data subject such that a secure authentication process would not unduly burden their business. A collecting controller must transmit any reasonable request for data correction to third party controllers and processors and make reasonable efforts to ensure that these third parties have actually made the requested change. Any third-party controller that receives a request for correction from a collecting controller must transmit the request to any processor or other third-party controller that it has engaged so that the entire chain of custody of personal data is corrected.

A collecting controller that controls and maintains personal data from several sources, only some of which were originally collected by the collecting controller, must nevertheless provide access to and correction of all personal data that the collecting controller has associated with the data subject. Thus, if a collecting controller comingles personal data collected directly from the data subject with data that has been collected or accessed from other sources (including public sources and from other firms who share federated data) but is linked data subject, the access and correction rights apply to the entire set of personal data.

Access and correction rights do not apply to pseudonymized data unless the data is kept for the purpose of retrieving the data for individualized communication or treatment *and* contains at least one sensitive piece of data.

Subpart (f) ensures that a data subject who uses a right to access or correction is not penalized through diminished services or access for using their rights. This anti-discrimination provision is narrower than those appearing in statutes that also provide a right to deletion. A variety of firms follow a business model that provides their services for free or at a reduced rate in exchange for their customers providing personal data. This provision does not affect such a business model. For a denial to be prohibited by this section it must be in retaliation for a data subject's exercise of a right to access or correct data. Not every change in service following a correction of data is discriminatory. For example, a loyalty or membership club that requires members to live in a certain region may make a member ineligible for benefits if the correction to the data shows an address outside the region. Similarly, a correction of data that shows a significant increase in the data subject's risk profile may justify an increase in insurance premium rates. Neither of these or similar actions would be "discrimination" under this section.

Section 6. Privacy Policy

(a) A controller shall adopt and comply with a reasonably accessible, clear, and

1 meaningful privacy policy that discloses the following about personal data it maintains:

2 (1) categories of personal data collected or processed by or on behalf of the
3 controller;

4 (2) categories of personal data the controller provides to a ~~data~~-processor or
5 another ~~person~~controller, and the purpose of providing the data;

6 (3) compatible data practices that will be applied routinely to personal data by the
7 controller or by an authorized processor;

8 (4) incompatible data practices that, with consent of the data subject, will be
9 applied to personal data by the controller or an authorized processor;

10 (5) the procedure by which a data subject may exercise a right under Section 5;

11 (6) federal, state, or international privacy laws or frameworks with which the
12 controller complies; and

13 (7) any voluntary consensus standard the controller ~~has~~may have adopted and
14 complies with.

15 (b) The privacy policy under subsection (a) must be reasonably available to a data subject
16 at the time personal data is collected about the subject.

17 (c) If a controller maintains a public website, the controller must publish the privacy
18 policy on the website.

19 (d) At any time, the [Attorney General] may review the privacy policy of a controller.

20 **Comment**

21
22 The purpose of the required privacy policy is to provide data subjects with a transparent
23 way to determine the scope of the data processing conducted by collecting controllers. While
24 consent to compatible data practices is not required, the privacy policy does assure that data
25 subjects can understand what those practices are for a particular controller and may choose not to
26 engage with that controller or its affiliates. Thus, this helps to promote an autonomy regime for
27 individuals with high levels of privacy concern without requiring burdensome consent

1 instruments. The privacy policy also permits consumer advocates and the Attorney General to
2 monitor data practices and to take appropriate action.

3
4 Controllers and processors must describe all of the personal data routinely maintained
5 about data subjects including pseudonymized data. They must also describe compatible data
6 practices and incompatible data practices employed with consent under Section 8 that are
7 currently in routine use. Because the privacy policy requirement applies only to “maintained”
8 data, controllers do not have to provide disclosures related to personal data (whether directly
9 identified or pseudonymized) that are not used as a system of records for individualized
10 communications or treatment. For example, email systems or pseudonymized statistical data
11 typically would not be subject to this privacy policy requirement.

12
13 Controllers and processors do not have to explicitly state compatible data practices that
14 are not routinely used. For example, a controller may disclose personal data that provides
15 evidence of criminal activity to a law enforcement agency without listing this practice in its
16 privacy policy as long as this type of disclosure is unusual.

17
18 Subsection (b) requires the privacy policy to be reasonably available to the data subject at
19 the time data is collected. This does not require providing a data subject with individual notice.
20 Placement of the privacy policy on a public website or posting in a location that is accessible to
21 data subjects is sufficient.

22
23 The act does not require a controller to adopt and comply with a single or comprehensive
24 set of voluntary consensus standards. However, if the controller does adopt such a standard, that
25 should be stated in the privacy policy.

26 27 28 29 **Section 7. Compatible Data Practice**

30 (a) A controller or processor may engage in a compatible data practice without the data
31 subject’s consent. . A compatible data practice means processing that is consistent with the ordinary
32 expectations of data subjects or is likely to substantially benefit data subjects. The following
33 factors apply to determine whether processing of personal data constitutes a compatible data practice:

- 34 (1) the data subject’s relationship with the controller;
- 35 (2) the type of transaction in which the data was collected;
- 36 (3) the type and nature of the data collected;
- 37 (4) the risk of a negative consequence on the data subject of the proposed use or

disclosure of the data;

(5) the effectiveness of a safeguard against unauthorized use or disclosure of the data; and

(6) the extent to which the practice advances the economic, health, or other interests of the data subject.

(b) A compatible data practice includes processing that:

(1) initiates or effectuates a transaction with a data subject with the subject's knowledge or participation;

(2) is reasonably necessary to comply with a legal obligation or regulatory oversight of the controller;

(3) meets a particular and explainable managerial, personnel, administrative, or operational need of the controller or processor;

(4) permits appropriate internal oversight of the controller or external oversight by a government unit or the controller's or processor's agent;

(5) is reasonably necessary to create pseudonymized or deidentified data;

(6) permits analysis for generalized research or research and development of a new product or service;

(7) is reasonably necessary to prevent, detect, investigate, report on, prosecute, or remediate an actual or potential:

(A) fraud;

(B) unauthorized transaction or claim;

(C) security incident;

(D) malicious, deceptive, or illegal activity; or

1 (E) other legal liability of the controller;

2 (F) threat to national security.

3 (8) assists a person or government entity acting under paragraph (7);

4 (9) is reasonably necessary to comply with or defend a legal claim; or

5 (10) any other purpose determined to be a compatible data practice under

6 subsection (a) of this section. ~~is consistent with the ordinary expectations of data subjects or is~~

7 ~~likely to substantially benefit data subjects.~~

8 (c) A controller may use personal data to deliver targeted content and advertising to an
9 individual. The controller also may disclose pseudonymized data to a third-party controller for
10 this purpose. This subsection applies only to targeted delivery of purely expressive content.

11 Personal data or pseudonymized data may not be used for individualized decisional treatment,
12 including to set a price or another term in a transaction. The processing of personal data or
13 pseudonymized data for individualized decisional treatment is an incompatible data practice
14 unless the processing is otherwise compatible under this section. This subsection does not
15 prevent providing special considerations to members of loyalty or award programs.

16 (d) A controller or processor may process personal data in accordance with the rules of a
17 voluntary consent standard under Sections 11 through 14 ~~to which the controller has committed~~
18 ~~in its privacy policy~~ unless a court has prohibited the processing or found it to be an
19 incompatible data practice. A controller must commit to such a voluntary consent standard in its
20 privacy policy.

21 **Comment**

22
23 Compatible data practices are mutually exclusive from incompatible and prohibited data
24 practices described in Sections 8 and 9. Although compatible practices do not require specific
25 consent from each data subject, they nevertheless must be reflected in the publicly available privacy
26 policy as required by Section 6.

1
2 Subsection (a) provides a list of factors that can help determine whether a practice is or is not
3 compatible. Subsection (b) provides a list of nine specific practices that are per se compatible and do
4 not require consent from the data subject followed by a tenth gap-filling category that covers any
5 other processing that meets the more abstract definition of “compatible data practice.” The factors
6 listed in subsection (a) inform how the scope of “compatible data practice” should be interpreted. The
7 catch-all provision in (b)(10) allows controllers and processors to create innovative data practices that
8 are unanticipated and do not fall into the scope of one of the conventional compatible practices to
9 proceed without consent as long as data subjects substantially benefit from the practice. In order to
10 find that data subjects substantially benefit from the practice, a court should ask whether data subjects
11 would be likely to prefer that the processing occur and would be likely to consent to the processing if
12 it were not for the transaction costs inherent to consenting processes.

13
14 Practices that qualify as compatible under subsection (b)(10) include detecting and reporting
15 back to data subjects that they are at some sort of risk, e.g. of fraud, disease, or criminal victimization.
16 Another example is processing that is used to recommend other purchases that are complements or
17 even requirements for a product that the data subject has already placed in a virtual shopping cart.
18 Both of these examples are now routine practices that consumers favor, but when they first emerged,
19 they seemed creepy. Subsection (b)(10) is intentionally reserving space, free from regulatory
20 burdens, for win-win practices of this sort to emerge. This allowance for beneficial repurposing of
21 data makes CUPIDA different in substance from the GDPR, which restricts data repurposing unless
22 ___ and which gives data subjects a right to object to any processing outside certain limited
23 “legitimate grounds” of the controller. (Articles 5(1)(b), 18, and 22 of the General Data Protection
24 Regulation.)

25
26 The compatible data practice described in (b)(6) includes the use of personal data to initially
27 train an AI or machine learning algorithm. The actual use of such an AI or machine learning
28 algorithm in order to make a communication or decisional treatment must fall into one of the other
29 categories of compatible data practices in order to be considered compatible.

30
31 Subsection (c) makes clear that the act will not require pop-up windows or other forms
32 of consent before using data for tailored advertising. This leaves many common web practices
33 in place, allowing websites and other content-producers to command higher prices from
34 advertisers based on behavioral advertising rather than using the context of the website alone.
35 This marks a substantial departure from the California Consumer Privacy Act and other privacy
36 acts that have been introduced in state legislatures, including the Washington Privacy Act Sec.
37 103(5) and the proposed amendments to the Virginia Consumer Data Protection Act Sec. 59.1-
38 573(5). All of these bills permit data subjects to opt out of the sale or disclosure of personal
39 data for the purpose of targeted advertising.

40
41 Under subsection (c), websites and other controllers cannot use or share data even in
42 pseudonymized form for tailored treatment unless tailoring treatment is compatible for an
43 entirely different reason. For example, a firm that shares pseudonymized data with a third party
44 controller for the purpose of creating “retention models” or “sucker lists” that will be used by
45 the third party or by the firm itself to modify contract terms cannot rely on subsection (c),
46 because the processing is used for targeted decisional treatment. The firm also cannot rely on

1 subsection (b)(10) or any other provision of this section because the processing is unanticipated
2 and does not substantially benefit the data subject. (See Maddy Varner & Aaron Sankin, *Sucker*
3 *List: How Allstate's Secret Auto Insurance Algorithm Squeezes Big Spenders*, THE MARKUP
4 (February 25, 2020) for an allegation that provides an example of this sort of processing.) By
5 contrast, a firm that runs a wellness-related app and shares pseudonymized data with a third
6 party controller for the purpose of researching public health generally or for assessing a health
7 risk to the data subject specifically would be in a different posture. Like the “sucker list”
8 example, this controller might not be able to rely on subsection (c) because the processing may
9 be used to guide a public health intervention or to modify recommendations that the wellness
10 app gives to the data subject. Nevertheless, the app producer could rely on subsection (b)(10)
11 for processing that changes the function of the app itself because this processing, while
12 potentially unanticipated, redounds to the benefit of the data subject without meaningfully
13 increasing risk of harm. The app producer could rely on subsection (b)(6) for disclosure of
14 pseudonymized data to produce generalized research (which then may be used for general
15 public health interventions.)
16

17 Subsection (c) also clarifies that loyalty programs that use personal data to offer
18 discounts or rewards are compatible practices. Although the targeted offering of discounts or
19 rewards would constitute decisional treatment, these are accepted and commonly preferred
20 practices among consumers. Indeed, most loyalty programs would qualify as compatible
21 practices under subsection (b)(1) since customers typically affirmatively subscribe or sign up
22 for them in order to receive discounts and rewards.
23

24 Subsection (d) incorporates any data practice that has been recognized as compatible through
25 a voluntary consent process as one of the per se compatible data practices, effectively adding these to
26 the list contained in subsection (c).
27

28 **Section 8. Incompatible Data Practice**

29 ~~(a) Processing is an incompatible data practice even if it otherwise is a compatible data~~
30 ~~practice if it contradicts or is not disclosed in the privacy policy of the controller as required by~~
31 ~~Section 6 of this [act]. Processing of personal data in a way that is inconsistent with the privacy policy~~
32 ~~adopted underpursuant to Section 6 of the [act] is an incompatible data practice.~~

33 ~~(b) If a third-party controller or a processor engages in an incompatible data practice, a~~
34 ~~collecting controller is deemed to have engaged in the same practice if the collecting controller knew~~
35 ~~or should have known that the personal data would be used for the practice and was in a position to~~
36 ~~prevent itthe practice.~~

37 ~~(eb)~~ A controller may not engage in an incompatible data practice unless, at the time the

1 personal data is collected about the data subject:

2 (1) the controller, or a previous controller that was a collecting controller, provided
3 sufficient notice and information to the data subject that the [data](#) subject's personal data may be
4 processed for incompatible data practice; and

5 (2) the [data](#) subject had a reasonable opportunity to withhold consent to the practice.

6 (~~dc~~) A controller may not process a data subject's sensitive data for an incompatible data
7 practice without obtaining the subject's express, voluntary, and signed consent in a record for each
8 practice.

9 (~~ed~~) Unless processing is prohibited by state or federal law or constitutes a prohibited
10 data practice, a controller may require a data subject to consent to an incompatible data practice
11 as a condition for access to the controller's goods or services. The controller may offer a reward
12 or discount in exchange for the data subject's consent to process the subject's personal data.

13 **Comment**

14
15 An incompatible data practice is an unanticipated use of data that is likely to cause neither
16 substantial harm nor substantial benefit to the data subject. (The former would be a prohibited data
17 practice and the latter would be a compatible one.) An example of an incompatible data practice is a
18 firm that develops an app that sells user data to third party fintech firms for the purpose of creating
19 novel credit scores or employability scores.

20
21 Subpart (d) assigns responsibility (and, potentially, liability) to controllers who negligently or
22 knowingly provide personal data to others who engage in an incompatible data practice.

23
24 Statements in a privacy policy do not meet the standards of notice required in subpart (e).

25
26 Subpart (f) makes clear that a firm may condition services on consent to processing that would
27 otherwise be incompatible. In other words, if the business model for a free game app is to sell data to
28 third party fintech firms, the app developers will have to receive consent that meets the requirements
29 of subpart (d). But the firm can also refuse service to a potential customer who does not consent. This
30 is distinguishable from the California Privacy Rights Act's nondiscrimination provision, which
31 permits variance in price or quality of service only if the difference is "reasonably related to the value
32 provided to the business by the consumer's data." (California Privacy Rights Act Section 11.)

33 **Section 9. Prohibited Data Practice**

(a) A controller or data processor may not engage in a prohibited data practice, including by instructing a processor to engage in such a practice. A prohibited data practice is processing personal data in a manner that is likely to:

(1) inflict on a data subject specific and significant financial, physical, or reputational harm, undue embarrassment or ridicule, intimidation, or harassment;

(2) cause misappropriation of personal data to assume another's identity;

(3) cause physical or other intrusion on the solitude or seclusion of a data subject or a subject's private affairs or concerns, if the intrusion would be inappropriate and highly offensive to a reasonable person;

(4) constitute a clear violation of federal law or law of this state other than this [act];

(5) fail to provide reasonable data security measures, including appropriate administrative, technical, and physical safeguards to prevent unauthorized access;

(6) process without consent under Section 8 personal data in a manner that is an incompatible data practice;

(7) violate a federal or state law against discrimination; or

(8) cause harm to a data subject or another that cannot be cured effectively by consent.

(b) It is a prohibited data practice to collect or create personal data by reidentifying or causing the reidentification of pseudonymized or deidentified data unless:

(1) the reidentification is performed by a controller or data processor that had previously deidentified or pseudonymized the data; or

(2) the purpose of the reidentification is to assess the privacy risk of deidentified data and the person does not use or disclose reidentified personal data except to demonstrate a privacy

1 vulnerability to the controller or processor that created the deidentified data.

2 ~~(e) If a third-party controller or processor engages in a prohibited data practice, a controller~~
3 ~~that originally provided the personal data is deemed to have engaged in the same practice if the that~~
4 ~~providing controller knew or should have known that the personal data would be used for the~~
5 ~~prohibited practice.~~

6 **Comment**

7
8 Reidentification of previously deidentified data is a prohibited practice unless the
9 reidentification fits one of the exceptions in subpart (b). Exception (b)(1) covers controllers or
10 processors that are in the practice of pseudonymizing personal data for security reasons and then
11 reidentify the data only when necessary. This exception covers controllers or processors who already
12 have the right and privilege to process personal data. Exception (b)(2) exempts “white hat”
13 researchers who perform reidentification attacks in order to stress-test the deidentification protocols.
14 These researchers may disclose the details (without identities) of their demonstration attacks to the
15 general public, and can also disclose the reidentifications (with identities) to the controller or
16 processor.

17 **Section 10. Data Privacy and Security Assessment**

18
19 (a) A controller or data processor shall prepare in a record a data privacy and security risk
20 assessment. The assessment may take into account the controller or processor’s size, scope and
21 type of business and the resources available to it. The assessment shall evaluate the:

22 (1) privacy and security risks to the confidentiality and integrity of the personal
23 data being processed or maintained, the likelihood of occurrence of such risks, and the impact
24 that such risk would have on the privacy and security of the personal data.

25 (2) efforts taken to mitigate such risks, and

26 (3) extent to which its data practices comply with the provisions of this [act].

27 (b) The data privacy and security ~~risk~~ assessment shall be updated if there is a change in
28 the risk environment or in a data practice that may materially affect the privacy or security of the
29 personal data.

(c) A data privacy and security assessment is confidential business information [and is not subject to a public records request or discovery in a civil action]. The fact that a controller or processor conducted an assessment, the facts underlying the assessment, and the date of the assessment are not confidential information.

Legislative Note: *The state should include appropriate language in subsection (c) exempting a data privacy assessment from an open records request and discovery in a civil case to the maximum extent possible under state law.*

Comment

The goal here is to ensure that all controllers and processors go through a reflective process of evaluation that is appropriate for their size and the intensity of data use. Other than being a record, the act does not require any particular format for the evaluation. There are many existing forms that companies can use to help them through a privacy impact assessment, and the Attorney General may recommend or provide some of these on their website.

Section 11. Compliance with Other Data Protection Laws

(a) A controller or processor complies with this [act] if it complies with a comparable personal data protection law in another jurisdiction and the [Attorney General] determines the law in the other jurisdiction is as, or more protective, of personal data than this [act]. The Attorney General may set a fee to be charged to a person asserting it complies with a comparable personal data law under this subsection, which must reflect the cost reasonably expected to be incurred by the [Attorney General] in determining whether the asserted act is equally or more protective than this [act].

(b) A controller or processor shall be deemed to comply with this [act] with regard to personal data processing that is subject to the following shall be considered in compliance with this [act]:

(1) the Health Insurance Portability and Accountability Act, Pub. L. 104-191, if the controller or processor is regulated by that act;

(2) ~~processing in connection with an activity subject to~~ the Fair Credit Reporting Act, 15 U.S.C. Section 1681 et seq.[, as amended], or otherwise used to generate a consumer report by a consumer reporting agency as defined in 15 U.S.C. Section 1681a(f)[, as amended], a furnisher of the information, or a person procuring or using a consumer report;

(3) ~~processing by a financial institution that processes personal information if the information is subject to~~ the Gramm-Leach-Bliley Act of 1999, 12 U.S.C. Section 24a, et. Seq [, as amended], or is treated as subject to that act's data privacy and security requirements;

(4) ~~processing by an entity other than a financial institution if the personal information is subject to the Gramm-Leach-Bliley Act;~~

~~(5)~~ the Drivers Privacy Protection Act of 1994, 18 U.S.C. Section 2721 et seq.[, as amended];

~~(6)~~ the Family Education Rights & Privacy Act of 1974, 20 U.S.C. Section 1232[, as amended];

~~(7)~~ the Children's Online Privacy Protection Act of 1998, 15 U.S.C. Sections 6501 et seq.[, as amended];

Legislative Note: *It is the intent of this act to incorporate future amendments to the cited federal laws. In a state in which the constitution or other law does not permit incorporation of future amendments when a federal statute is incorporated into state law, the phrase "as amended" should be omitted. The phrase also should be omitted in a state in which, in the absence of a legislative declaration, future amendments are incorporated into state law.*

Comment

Companies that collect or process personal data, particularly larger ones, have an interest in adopting a single set of data practices that satisfy the data privacy requirements of multiple jurisdictions. It is likely that such firms will adopt practices to meet the most demanding laws among the jurisdictions in which they do business. Compliance costs can be quite burdensome and detrimental to smaller firms that in the ordinary course of business must collect consumer data. The purpose of this section is to permit, in practice, firms to settle on a single set of practices relative to their particular data environment.

1 This section also greatly expands the potential enforcement resources for protecting
2 consumer data privacy. Adoption of this act confers on the state attorney general, or other
3 privacy data enforcement agency, authority not only to enforce the provisions of this act but also
4 to enforce the provisions of any other privacy regime that a company asserts as a substitute for
5 compliance with this act.

6
7 The Attorney General is authorized to charge a reasonable fee for determining whether a
8 particular law is equally or more protective than this act. It is assumed here that a reasonable
9 consensus will be achieved within the enforcement community that will accept major
10 comprehensive legislation as in compliance with this section. Accordingly, accepting the
11 consensus would not require intensive activity by the Attorney General and would thus not result
12 in a significant fee. Moreover once another law was determined to be in compliance in a
13 particular jurisdiction, it would not require further examination.

14
15 Subsection (b) provides per se rules that provide that data subject to specific federal
16 privacy regimes is not governed by this act. This provision does not exempt entities regulated
17 by these federal provisions. Data practices that are not subject to federal regulations under the
18 stated enactments are governed by this act.

19 20 **Section 12. Compliance with Voluntary Consensus Standard**

21 If the [Attorney General] recognizes a voluntary consensus standard under Section 15, a
22 controller or data processor complies with this [act] if it adopts and complies with the standard.

23 **Comment**

24
25 Developing detailed common rules for data practices applicable to a wide variety of
26 industries is particularly challenging. Data practices differ significantly from industry to
27 industry. This is reflected in a number of specific federal enactments governing particular types
28 of data (HIPPA for health information) or particular industries (Graham-Leach-Bliley for
29 financial institutions). The Act imposes fundamental obligations on controllers and data
30 processors to protect the privacy of data subjects. These include the obligations to allow data
31 subjects to access and copy their data, to correct inaccurate data, to be informed of the nature and
32 use of their data, to expect their data will only be used as indicated when it is collected, and to be
33 assured there are certain data practices that are prohibited altogether. No voluntary consensus
34 standard may undermine these fundamental obligations.

35
36 On the other hand, how these obligations are implemented may depend on the particular
37 business sector. Developing processes for access, copying, and correction of personal data can
38 be a complex undertaking for large controllers. And consumers have vastly different
39 expectations about the use of their personal information depending on the underlying transaction
40 for which their data is sought. Signing up for a loyalty program is far different than taking out a
41 mortgage. Providing an opportunity for industry sectors, in collaboration with stakeholders
42 including data subjects, to agree on methods of implementing privacy obligations provides the
43 flexibility any privacy legislation will require. There is some experience, primarily at the federal
44 level, of permitting industries to engage in a process to develop voluntary consensus standards

1 that can be compliant with universal regulation and yet tailored to the particular industry.

2
3 An industry may adopt a comprehensive set of voluntary consensus standards to govern
4 their privacy compliance policies or it may adopt a more specific standard that responds to one or
5 more compliance requirements. For example, stakeholders of a particular industry may agree on
6 the practices to be deemed “compatible practices” under this act, but leave other requirements to
7 individual entity decision-making.
8
9

10 Voluntary consensus standards are NOT to be confused with industry codes or other
11 forms of self-regulation. Rather these standards must be written through a private process that
12 assures that all stakeholders participate in the development of the standards. That process is set
13 out in the following sections. Any concerns regarding self-regulation are also addressed in this
14 act by requiring the Attorney General to formally recognize standards as being in substantial
15 compliance with this Act. Thus there must be assurance that any voluntary consensus standard
16 fully implements the fundamental privacy protections adopted by the act.
17

18 The act creates a safe harbor for covered entities that comply with voluntary consensus
19 standards, recognized by the state Attorney General, that implements the Act’s personal data privacy
20 protections and information system security requirements for defined sectors and in specific contexts.
21 These voluntary consensus standards are to be developed in partnership with consumers, businesses,
22 and other stakeholders by organizations such as the American National Standards Institute, and by
23 using a consensus process that is transparent, accountable and inclusive and that complies with due
24 process. This safe harbor for voluntary consensus standards is modeled on Articles 40 and 41 of the
25 GDPR, which provides for recognition of industry “codes of conduct,” the Consumer Product Safety
26 Act (“CPSA”), 15 U.S.C. § 2056, *et seq.*, which uses voluntary consensus standards to keep
27 consumer products safe, and the Children’s Online Privacy Protection Act (“COPPA”), 15 U.S.C. §§
28 6501-6506, which uses such standards to protect children’s privacy online. This provision of the Act
29 is in conformity with the Office of Management and Budget (OMB) Circular A-119, which
30 establishes policies on federal use and development of voluntary consensus standards. Thus there is
31 not only precedent for the adoption of voluntary consensus standards but actual experience in doing
32 so.
33

34 By recognizing voluntary consensus standards, the Act provides a mechanism to tailor the
35 Act’s requirements for defined sectors and in specific contexts, enhancing the effectiveness of the
36 Act’s privacy protections and information system security requirements, reducing the costs of
37 compliance for those sectors and in those contexts, and, by requiring that the voluntary consensus
38 standard be developed through the consensus process of a voluntary consensus standards body, the
39 concerns and interests of all interested stakeholders are considered and reconciled, thus ensuring
40 broad-based acceptance of the resulting standard. Finally, by recognition of voluntary consensus
41 standards by the Attorney General, the Act ensures that the voluntary consensus standard substantially
42 complies with the Act.
43

44 Voluntary consensus standards also provides a mechanism to provide interoperability between
45 the act and other existing data privacy regimes. The Act encourages that such standards work to
46 reasonably reconcile any requirements among competing legislation, either general privacy laws or

specific industry regulations. For example, it would provide an opportunity for firms that process both financial, health, and other data to attempt to create a common set of practices that reconcile HIPPA and GLB regulations with that applicable under this act for other personal data.

Section 13. Content of Voluntary Consensus Standard

A stakeholder may initiate ~~a process to the~~ develop~~ment of~~ a voluntary consensus standard for compliance with a requirement of this [act]. A voluntary consensus standard may address any ~~data practice~~requirement of this [act], including:

- (1) identification of compatible data practices for an industry;
- (2) the ~~process~~procedure and method for securing consent of a data subject for an incompatible data practice;
- (3) a common method for responding to a request by a data subject for access to or correction of personal data, including a mechanism for authenticating the subject;
- (4) a format for a data privacy policy that will provide consistent and fair communication of the policy to data subjects;
- (5) a set of practices that provides reasonable security to personal data maintained by a controller or ~~data~~ processor; and
- (6) any other policy or practice that relates to compliance with this [act].

Comment

This section clarifies the policies and practices that seem most appropriate for voluntary consensus standards and most likely to differ among industry sectors. The list of policies and practices is not intended to be exclusive. The section, however, does make clear that any such standards must remain consistent with the act's privacy protection obligations on controllers and processors.

Section 14. Process for Development of Voluntary Consensus Standard

The [Attorney General] may recognize a voluntary consensus standard that is developed by a voluntary-consensus-standards body through a ~~process~~procedure that:

(1) achieves general agreement, but not necessarily unanimity, through a consensus ~~process-procedure~~ that:

- (A) includes stakeholders representing a diverse range of industry, consumer, and public interests;
- (B) gives fair consideration to each comment by a stakeholder;
- (C) responds to each good-faith objection by a stakeholder;
- (D) attempts to resolve each good-faith objection by a stakeholder;
- (E) provides each stakeholder an opportunity to change the stakeholder's vote after reviewing comments received; and
- (F) informs each stakeholder of the disposition of each objection and the reason for the disposition;

(2) provides stakeholders a reasonable opportunity to contribute their knowledge, talents, and efforts to the development of the standard;

(3) is responsive to the concerns of all stakeholders;

(4) consistently complies with documented and publicly available policies and procedures that provide adequate notice of meetings and standards development; and

(5) includes a right for a stakeholder to file a statement of dissent.

Comment

This section outlines the process required for the adoption of voluntary consensus standards in order to allow them to be considered a safe harbor under this act. The process is consistent with OMB A-119 and has been utilized by industries and accepted by federal regulatory agencies. The development and operation of the process required by this section is the responsibility of the voluntary consensus organization that facilitates development of the standards. The role of the Attorney General would be only to assure that the resulting standards were developed by such a process.

Section 15. Recognition of Voluntary Consensus Standard

1 (a) The [Attorney General] may recognize a voluntary consensus standard if the [Attorney
2 General] finds the standard:

3 (1) ~~protects the rights of data subjects under~~substantially complies with any of the
4 requirements of Sections 5 through 10 of this [act]⁹; and

5 (2) is developed by a voluntary consensus standards body through a ~~process~~
6 procedure that substantially complies with Section 14 of this [Act]; and

7 (3) reasonably reconciles the requirements of this [act] with the requirements of other
8 federal and state law.

9 (b) The [Attorney General] shall adopt rules under [cite to state administrative procedure act]
10 that establish a procedure for filing a request under this [act] to recognize a voluntary consensus
11 standard. The rules may:

12 (1) require the request to be in a record demonstrating that the standard and ~~process~~
13 procedure through which it was adopted comply with this [act];

14 (2) require the applicant to indicate whether the standard has been recognized as
15 appropriate elsewhere and, if so, identify the authority that recognized it; and

16 (3) set a fee to be charged to the applicant, which must reflect the cost reasonably
17 expected to be incurred by the [Attorney General] in acting on a request.

18 (c) The [Attorney General] shall determine whether to grant or deny the request and provide
19 the reason for a denial. In making the determination, the [Attorney General] shall consider the need
20 to promote predictability and uniformity among the states and give appropriate deference to a
21 voluntary consensus standard developed consistent with this [act] and recognized by a privacy-
22 enforcement agency in another state.

23 (d) The Attorney General may withdraw recognition of a voluntary consensus standard if the

1 Attorney General finds that its provisions or its interpretation is not consistent with this [act].

2 (e) A voluntary consensus standard recognized by the Attorney General shall be available to
3 the public.

4 **Comment**

5 This section makes clear that the basic privacy interests of consumers will be protected
6 throughout any voluntary consensus standards process. Each state Attorney General or other data
7 privacy enforcement agency must assure that the rights accorded to consumers under this Act with
8 respect to their personal data are preserved. To be recognized as compliant with this act, the
9 Attorney General must determine that the standards were adopted through a process outlined in
10 Section [], which will assure that all stakeholders including representatives of data subjects are
11 involved. The Attorney General must also confirm that the standards are consistent with the act's
12 imposed obligations on controllers and processors. And the Attorney General must find the
13 standards reasonably reconcile other competing data privacy regimes.

14
15 Any industry or firm seeking to establish a set of voluntary consensus standards would have
16 the burden of convincing the Attorney General that the standards comply with this section. It is
17 recognized that this standard setting process can be expensive and thus the incentive for particular
18 industries to participate will be determined in part by their expectation that standards will be treated
19 consistently from state to state. Thus, the act contains provisions that encourage the Attorney
20 General of each state in which this act is adopted to collaborate with Attorneys General from other
21 states.

22
23 The Attorney General is encouraged to work with other states to achieve some uniformity of
24 application and acceptance of these standards. While the act recognizes the State's inherent right to
25 determine the level of data privacy protection it does encourage the Attorney General to take the
26 actions of other states into account.

27
28 Currently the National Association of Attorneys General has created a forum through which
29 various state Attorney Generals offices share policies and enforcement actions related to consumer
30 protection including specifically data privacy. This activity suggests it is realistic to believe that
31 consistency across states can be achieved.

32
33 The section also authorizes the Attorney General to charge a fee commensurate with the
34 expense of reviewing requests for recognition of voluntary consensus standards. Such a fee is
35 appropriate to assure adequate resources for this process and as a cost of seeking a safe harbor from
36 otherwise applicable legislation.

37 38 **Section 16. Enforcement**

39 (a) The enforcement provisions of [cite to state consumer protection act] apply to a
40 violation of this [act].

1 (b) A knowing violation of this [act] is subject to all remedies, penalties, and authority
2 granted by [cite to state consumer protection act]. A person that engages in conduct that had
3 previously been determined by the Attorney General or a court to be a prohibited data practice,
4 or that engages in conduct that had previous been determined by the Attorney General or a court
5 to be an incompatible practice without having received the consent of data subjects as required
6 by Section 8, is presumed to have knowingly violated this act. Any other violation of this [act] is
7 subject to enforcement by injunctive relief or cease and desist orders.

8 (c) The [Attorney General] may adopt rules to implement this [act] under [cite to state
9 administrative procedure act].

10 (d) In adopting rules under this section, the [Attorney General] shall consider the need to
11 promote predictability for data subjects, regulated entities and uniformity among the states
12 consistent with this [act] and is encouraged to:

13 (1) consult, if deemed appropriate, with Attorneys General or other personal data
14 privacy enforcement agencies in other jurisdictions that enact an act substantially similar to this
15 [act];

16 (2) consider any suggested or model rules or enforcement guidelines promulgated
17 by the National Association of Attorneys General or any successor organization;

18 (3) consider the rules and practices of Attorneys General or other personal data
19 privacy enforcement agencies in other jurisdictions; and

20 (4) consider any voluntary consensus standards developed consistent with the
21 requirements of this [act], particularly if such standards have been recognized and accepted by
22 other Attorneys General or other personal data privacy enforcement agencies.

(e) In any action or proceeding to enforce a provision of this Act by the [Attorney General], in which the [Attorney General] prevails, the [Attorney General] may recover reasonable expenses and costs incurred in investigation and prosecution of the case.

Legislative Note: In subsection (a), the state should cite to the state's consumer protection law.

Legislative Note: In subsection (b) the state should cite to the state's administrative procedure act or other act regulating the adoption of rules and regulations.

Comment

The challenge in uniform state legislation when agencies are given the power to adopt implementing rules and regulations is to continue to assure a reasonable degree of uniform application and enforcement of the substantive provisions. This is not a unique problem here where the state Attorney General or any other personal data privacy enforcement agency will be required to implement and enforce standards that are, by their nature, flexible so they may be implemented by diverse industries. Nor is this a problem limited to data privacy protection. Every state has adopted a general consumer protection law that governs transactions of interstate businesses within the state. The enforcement provision here is modeled after these "little FTC acts" and merely provides detail and specificity related to data privacy.

What remains uniform by adopting this act is the acknowledgement of the rights of consumers to obtain access to data held about them, to correct inaccurate data, and to be informed of the uses to which their data may be put. The distinction in this act between compatible, incompatible, and prohibited uses of personal data would create a uniform approach to the use of personal data although the very concept of "compatible" use is dependent on the nature of the underlying transaction from which the data is collected.

In order to encourage as much uniformity as possible, the state Attorney General is encouraged by subsection (c) to attempt to harmonize rules with those in other states that have adopted this act. The Attorney General may also consider voluntary consensus standards that have been approved in other states, but, of course, there is no requirement that he accept them unless they have been previously approved in this state. These provisions are derived from section 9-526 of the Uniform Commercial Code which has been successful in harmonizing the filing rules and technologies for security interests by state filing offices. While there is not a direct analogy between privacy enforcement and filing rules, the potential, it demonstrates that legislation can successfully encourage state officials to cooperate as a substitute for federal dictates.

The section applies to general policies and not to the decision to bring a particular enforcement action. The latter decision is one for prosecutorial discretion.

Subsection (e) allows the Attorney General to recover the reasonable costs of investigation and prosecution of cases under this act if the Attorney General prevails. Attorneys

1 fees are not included because in most instances those are the salaries of regular office legal staff.
2 However, the salary costs associated with a particular case would be included in the reasonable
3 costs of investigation and prosecution. A comparable provision was adopted in Virginia.
4

5 Many states have adopted some form of private remedy for some violations of their
6 consumer protection acts. In some states private causes of action are authorized only for
7 violations of established rules rather than the general prohibition against unfair or deceptive acts.
8 Others may impose procedural requirements such as requiring plaintiffs to engage with the
9 Attorney General before bringing a suit. See, National Consumer Law Center, Unfair and
10 Deceptive Acts and Practices (9th ed. 2016). As section 17 makes clear, this act defers to
11 existing state law and practice with regard to whether this act creates a private cause of action.
12 But even in states that allow for private causes of action, the plaintiffs must be prepared to show
13 that the violation was a knowing violation which will generally require the plaintiffs to show that
14 the defendant had notice that the practice or omission that they committed was illegal. Nothing in
15 this act is intended to displace traditional common law or other statutory remedies invasions of
16 privacy or other wrongs.
17

18 **Section 17. Limits of Act**

19 This [act] does not create, affect, enlarge, or diminish any cause of action under law of
20 this state other than this [act].
21

22 **Comment**

23
24 The use of personal data can be implicated in traditional causes of action for defamation,
25 right to privacy, intentional infliction of emotional suffering, or similar actions. In some states
26 these actions remain at common law; in others they are creates of statutes. This section assures
27 that those causes of action remain unaffected by this act.
28

29 **Section 18. Uniformity of Application and Construction**

30 In applying and construing this uniform act, a court shall consider the promotion of
31 uniformity of the law among jurisdictions that enact it.

32 **Section 19. Electronic Records and Signatures in Global and National Commerce**

33 **Act**

34 This [act] modifies, limits, and supersedes the federal Electronic Signatures in Global and
35 National Commerce Act, 15 U.S.C. Section 7001 et seq.[as amended][, as in effect on [the
36 effective date of this [act]], but does not modify, limit, or supersede 15 U.S.C. Section 7001(c),
37 or authorize electronic delivery of any of the notices described in 15 U.S.C. Section 7003(b).

1 **Legislative Note:** *It is the intent of this act to incorporate future amendments to the cited federal*
2 *law. In a state in which the constitution or other law does not permit incorporation of future*
3 *amendments when a federal statute is incorporated into state law, the phrase “as amended”*
4 *should be omitted. The phrase also should be omitted in a state in which, in the absence of a*
5 *legislative declaration, future amendments are incorporated into state law.*

6
7 **[Section 20. Severability]**

8 If any provision of this [act] or its application to a person or circumstance is held invalid,
9 the invalidity does not affect another provision or application that can be given effect without the
10 invalid provision.]

11 **Legislative Note:** *Include this section only if this state lacks a general severability statute or a*
12 *decision by the highest court of this state stating a general rule of severability.*

13
14 **Section 21. Effective Date**

15 This [act] takes effect [180 days after the date of enactment].

16 **Legislative Note:** *The legislative drafter may wish to include a delayed effective date of at least*
17 *60 days to allow time to all applicable agencies and industry members to prepare for*
18 *implementation and compliance.*